



Community and Social Services

We
provide
help
with:



Daycare
Employment and financial
assistance
Housing services
Long-term care



ottawa.ca
3-1-1    
TTY 613-580-2401

2017-558

Community and Social Support Centres

Help with daycare, employment, financial assistance and/or housing. To apply for our services:

- Visit ottawa.ca/socialservices
- Call 3-1-1 (press 1 for service in English and 4 for Social Services or Daycare)
- Drop into one of our support centres

Central
370 Catherine Street
East
2339 Ogilvie Road

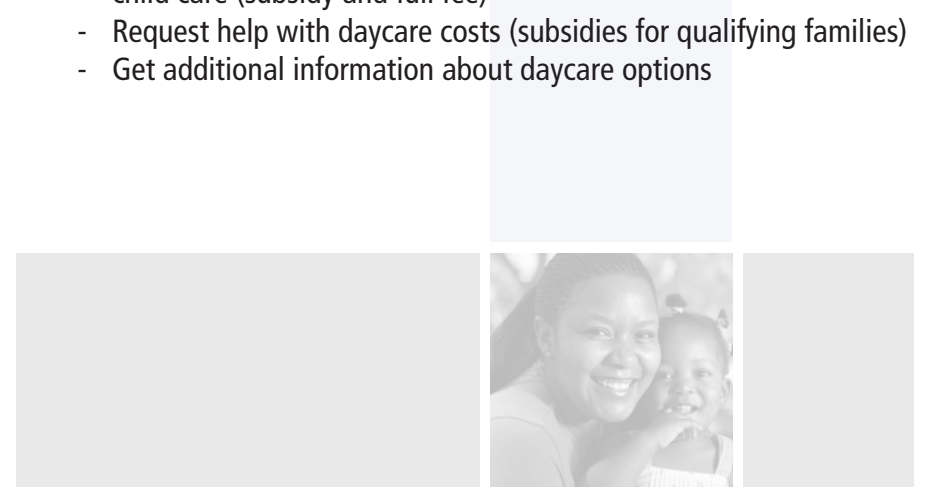
South
2020 Walkley Road
West
100 Constellation Drive

Each centre has a Community Hub with easy access to programs and services like housing, immigration, community health, youth and family services

Daycare

Support for parents and child-care professionals:

- Visit ottawa.ca/daycare to:
 - Apply to the City child care registry and a waitlist for licensed child care (subsidy and full fee)
 - Request help with daycare costs (subsidies for qualifying families)
 - Get additional information about daycare options



Employment

Help for Ontario Works participants and the general public to prepare for, find and keep a job:

- Visit our centres for free access to computers, internet, job postings and other resources
 - 370 Catherine Street has an Employment Ontario Centre and a YouthZone
 - For information on employment, call 613-560-0616 or visit ottawa.ca/partnersforjobs

Financial Assistance

Temporary help with funds for food, housing, medical and other basic needs:

- Apply online for Ontario Works at ontario.ca/socialassistance
- Call the Application Benefits Unit (ABU) at 3-1-1 (press 1 for service in English and 4 for Social Services)

Long-Term Care

Help with placement in long-term care homes:

- Services include nursing and personal care, physiotherapy, housekeeping, food preparation, recreational activities, spiritual care and social worker support services
- To apply, call Home and Community Care with the Champlain Local Health Integration Network (LHIN) at 613-310-2222

South Ottawa

Carleton Lodge

Vanier

Centre d'accueil Champlain

Nepean

Peter D. Clark

Central Ottawa

Garry J. Armstrong

Housing Services

Support to help people remain housed:

- Rental subsidies and affordable housing for low and moderate income households
 - To apply, call the Social Housing Registry at **613-526-2088**
- Temporary emergency shelter services for youth, adults and families who are homeless
 - To apply, call 3-1-1 (press 1 for service in English and 4 for Social Services)
- Assistance with renovations for older adults and people with disabilities
 - For more information about the Ontario Renovates Program, visit ottawa.ca/housing
- Subsidies for supportive housing to vulnerable adults who need care services to maintain their independence in the community
 - Visit ottawa.ca/housing to take a virtual tour of the residential care locations
 - To apply for a subsidy for Residential Services, visit ottawa.ca/housing for an online application form, or call **613-580-2424**, ext. **26586** or e-mail communitysupports@ottawa.ca for a copy of the application form

Visit our websites for information on:

- New Canadians – ottawa.ca/immigration
- Older Adults – ottawa.ca/olderadults
- Youth – ottawa.ca/youth

