



# Community and Social Services

We provide help with:



Daycare  
Employment and financial assistance  
Housing services  
Long-term care



ottawa.ca  
3-1-1      
TTY 613-580-2401

2015-513

## Community and Social Support Centres

Help with daycare, employment, financial assistance and/or housing. To apply for our services:

- Visit [ottawa.ca/residents/social-services](http://ottawa.ca/residents/social-services)
- Call 3-1-1 (press 1 for service in English and 4 for Social Services or Daycare)
- Drop into one of our support centres

**Central**  
370 Catherine Street  
**East**  
2339 Ogilvie Road

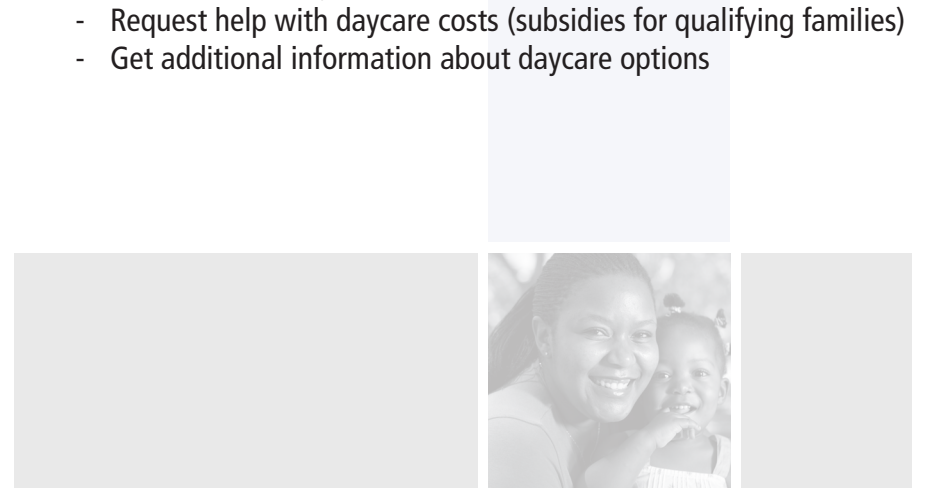
**South**  
2020 Walkley Road  
**West**  
100 Constellation Drive

Each centre has a Community Hub with easy access to programs and services like housing, immigration, community health, youth and family services

## Daycare

Support for parents and child-care professionals:

- Visit [ottawa.ca/daycare](http://ottawa.ca/daycare) to:
  - Apply to the City child care registry and a waitlist for licensed child care (subsidy and full fee)
  - Request help with daycare costs (subsidies for qualifying families)
  - Get additional information about daycare options



## Employment

Help for Ontario Works participants and the general public to prepare for, find and keep a job:

- Visit our centres for free access to computers, internet, job postings and other resources
  - 370 Catherine Street has an Employment Ontario Centre and a YouthZone
  - For information on employment, call 613-560-0616 or visit [ottawa.ca/partnersforjobs](http://ottawa.ca/partnersforjobs)

## Financial Assistance

Temporary help with funds for food, housing, medical and other basic needs:

- Apply online for Ontario Works at [ontario.ca/socialassistance](http://ontario.ca/socialassistance)
- Call the Application Benefits Unit (ABU) at 3-1-1 (press 1 for service in English and 4 for Social Services)

## Long-Term Care

Help with placement in long-term care homes:

- Services include nursing and personal care, physiotherapy, housekeeping, food preparation, recreational activities, spiritual care and social worker support services
- To apply, call the Champlain Community Care Access Centre at 613-310-2222

### South Ottawa

Carleton Lodge

### Vanier

Centre d'accueil Champlain

### Nepean

Peter D. Clark

### Central Ottawa

Garry J. Armstrong

## Housing Services

Support to help people remain housed:

- Rental subsidies and affordable housing for low and moderate income households
  - To apply, call the Social Housing Registry at **613-526-2088**
- Temporary emergency shelter services for youth, adults and families who are homeless
  - To apply, call 3-1-1 (press 1 for service in English and 4 for Social Services)
- Assistance with renovations for older adults and people with disabilities
  - For more information about the Ontario Renovates Program, visit [ottawa.ca/housing](http://ottawa.ca/housing)
- Subsidies for supportive housing to vulnerable adults who need care services to maintain their independence in the community
  - Visit [ottawa.ca/housing](http://ottawa.ca/housing) to take a virtual tour of the residential care locations
  - To apply for a subsidy for Residential Services, visit [ottawa.ca/housing](http://ottawa.ca/housing) for an online application form, or call **613-580-2424**, ext. **26586** or e-mail [communitysupports@ottawa.ca](mailto:communitysupports@ottawa.ca) for a copy of the application form

### Visit our websites for information on:

- New Canadians – [ottawa.ca/immigration](http://ottawa.ca/immigration)
- Older Adults – [ottawa.ca/olderadults](http://ottawa.ca/olderadults)
- Youth – [ottawa.ca/ottyouth](http://ottawa.ca/ottyouth)

