

Public Works & Environmental Services Department Parks, Forestry & Stormwater Water Services 2018 Budget Briefing Note

Description

The Public Works & Environmental Services Department is responsible for overseeing drinking water production and distribution, wastewater collection and treatment, surface water management, solid waste collection, processing and disposal, roads, parks, and forestry maintenance and operations, and parking development and operations.

Public Works & Environmental Services has clear service mandates and clear lines of business accountability including:

- One-stop shop for the city's road, park and forestry operations and maintenance, parking related matters; and environmental services such as drinking water, waste water, surface water and solid waste.
- Ability to respond quickly and share resources
- Common service districts for all field operations
- Clear service standards
- Structured around community needs
- Strong focus on continuous improvement and performance management

Programs/Services Offered

Parks, Forestry and Stormwater

Provides centralized management of the City's parks including 508 sports fields and 282 ball diamonds, 4,421 hectares of parkland in more than 1,247 sites and 1984 play structures. Annually, the service area completes an average of 6,000 service requests with 97% being completed within established service levels.

Manages all aspects of the City's 10,000 hectares of urban and rural forests including 346,000 street and park trees. Plants 125,000 trees annually across the City in urban, suburban and rural areas. Manages invasive species, such as the Emerald Ash Borer. Waters and establishes maintenance of new and hard surface planted trees, removes trees and stumps as required.

Responsible for the operational planning, development and management of the City's storm water drainage and treatment systems. This includes 234 storm water management ponds, 113 underground storm treatment/control facilities, the maintenance of approximately 2,600 km of storm sewers and appurtenances. The service area conducts approximately 106,000 water quality tests annually. Oversees inter-department storm water programs and initiatives.