



Shadow Ridge Well System

The following report summarizes the drinking water quality results, adverse water quality notifications, and other operating information related to the **Shadow Ridge Well System** (waterworks# 260089635) for the period January 1 to December 31st, 2024. It was prepared in accordance with Section 11 of O.Reg.170/03 under the Safe Drinking Water Act (SDWA, 2002).

The Annual Report for each municipal water system operated by the City of Ottawa is posted on the web site www.ottawa.ca. Copies of each Annual Report and Summary Report prepared in accordance with Schedule 22 of O.Reg.170/03, are available to the public at 951 Clyde Avenue (telephone 3-1-1), the Britannia Water Purification Plant (2731 Cassels Street), and the Lemieux Island Water Purification Plant (1 River Street).

Description of Drinking Water System

The Shadow Ridge water supply draws from two wells located near the treatment facility.

The treatment process in Shadow Ridge consists of the following steps:

- Pressure tanks for maintaining pressure in Distribution system
- Filtration using cartridge filters (1 micron nominal & 1 micron absolute)
- Chlorination
- Chlorine Contact chamber

This treatment process results in water that is clear, palatable, and safe to drink.

Treated water is pumped through the distribution network to reach water customers in Shadow Ridge Estates. All treatment, pumping, and storage systems are controlled by a dedicated computer control system and monitored by certified water treatment operators 24 hours per day. On-line analyzers are used to measure chlorine residual concentration and turbidity (cloudiness) of the treated water. In addition, a certified operator visits the well system twice per week to collect water samples and conduct on-site water quality tests including daily chlorine measurements in the distribution system.

The water treatment chemicals used over this reporting period are listed below:

- Sodium Hypochlorite (liquid – 6%)

Monetary expenses incurred during this reporting period.

In order to maintain the safe and efficient operation of the waterworks, maintenance and capital projects are undertaken from time to time. Major repair or upgrade projects, which took place during the reporting period, are described below.

New, Deeper Production Wells (\$3.6 million): With increased nitrate concentrations, in the facility’s established source water supply, further studies and assessments were completed on an alternative, deeper water source. Two new production wells, into the West Nepean Aquifer, were completed in 2024. Studies concluded that the capacity of these new deep wells would support future, localized growth. Studies also concluded that the concentrations of iron and manganese, in the deeper source, would likely cause significant aesthetic complaints. Completion of the necessary Environmental Assessment is now planned for early 2025.

Water Quality test results

The Ontario Drinking Water System Regulation O.Reg.170/03 defines water quality sampling and testing requirements in several categories: microbiological, operational, inorganic, and organic test parameters. The sections below describe the 2024 test results for samples required by O.Reg.170/03. In addition to required regulatory testing, the City of Ottawa analyzes its drinking water for hundreds of other trace substances and test parameters in order to ensure the safety of the water supply. A complete table of water quality test results is posted on the City website www.ottawa.ca for each water system.

Microbiological

Total Coliform and E.coli bacteria tests are performed on the raw, treated and distributed drinking water. These types of bacteria are considered to be “indicator” organisms since they do not directly cause illness, but their presence indicates the potential for other pathogenic organisms to be present.

“Raw” water refers to untreated water that is drawn into the treatment plant from the two source wells. During 2024, there were no Total Coliform or E.coli bacteria detected in any of raw water samples from Well #1 and Well #2, based on 184 samples taken.

Treated water is tested as it leaves the plant and enters the distribution system. Routine bacteriological samples are also taken within the distribution system (Curly Lane and Mary Ann) to verify water quality throughout the supply network. During 2024, there were no samples of Shadow Ridge treated that indicated the presence of Total Coliform bacteria or E.coli bacteria and one (1) sample of distributed water that indicated the presence of total coliform.

The treated and distribution water microbiological results for Total Coliform and E.coli bacteria are summarized in the table below.

Table 1a Summary of microbiological test results for Shadow Ridge treated and distributed water during 2024

Parameter	Number of treated water samples taken	Number of positive test results	Number of distribution samples taken	Number of positive test results
Total coliform bacteria (cfu/100mL)	92	0	168	1
E. coli bacteria (cfu/100mL)	92	0	168	0

cfu=colony forming units

HPC (heterotrophic plate count) bacteria represent a broad spectrum of environmental aerobic bacteria that indicate biological growth. They are not harmful to humans and are therefore not considered to represent adverse drinking water quality. However, they are useful as operational indicators for the presence of biological (ie. biofilm) growth on the inside surface of a pipe or watermain. An operational limit of 500 cfu/mL has been established as a target for drinking water systems in Ontario. During 2024, there were no samples of distribution samples that exceeded this operational target.

The treated and distribution water microbiological results for HPC bacteria are summarized in the table below.

Table 1b Summary of the heterotrophic plate count (HPC) bacteria test results for Shadow Ridge treated and distribution samples taken during 2024.

Parameter	Number of treated water samples taken	Range of test results	Number of distribution samples taken	Range of test results
HPC bacteria (cfu/mL)	90	0 – 20	166	0 - 10

cfu=colony forming units

Operational: For the Shadow Ridge Well System, continuous on-line analyzers are used to measure and record important process parameters such as chlorine concentration and turbidity. In addition, a Remote Operator visits the site twice per week to conduct routine operational tests and make adjustments to the treatment process. During 2024, all operational tests of treated water complied with drinking water standards. The results are summarized in the table below.

Table 2 Summary of operational testing performed for Shadow Ridge treated water during 2024

Parameter	Average value	Range of values (min - max)	Number of samples
Turbidity	0.08 NTU	0.02 – 0.29 NTU	104
Total Chlorine	1.52 mg/L	1.22 – 1.70 mg/L	106

Inorganics: Inorganic substances include heavy metals and dissolved minerals that may be present in treated drinking water. Inorganic substances are tested monthly including the individual source wells. The table below summarizes the 2024 test results, expressed as annual average concentrations in mg/L. All inorganic test results during 2024 were safely within the Maximum Acceptable Concentration (MAC) as per Ontario Drinking Water Standards. The MAC concentrations for drinking water are listed in the right column for reference.

Table 3 Summary of inorganic test results for Shadow Ridge treated water during 2024

Parameter	Unit of Measure	Result	Ontario Drinking Water Standard (MAC)
Antimony	mg/L	0	0.006
Arsenic	mg/L	0	0.010
Barium	mg/L	0.19	1
Boron	mg/L	0.02	5
Cadmium	mg/L	0	0.005
Chromium	mg/L	0.0003	0.05
Lead	mg/L	0.0001	0.01
Mercury	mg/L	0	0.001
Selenium	mg/L	0.0003	0.05

Parameter	Unit of Measure	Result	Ontario Drinking Water Standard (MAC)
Uranium	mg/L	0.003	0.02
Sodium	mg/L	65.6	20*
Fluoride	mg/L	0.05	1.5
Nitrate	mg/L	3.5	10
Nitrite	mg/L	0	1

0 denotes that the chemical was not detected.

NOTE*: Sodium health advisory level of 20 mg/L for people on sodium-restricted diets only.

Sodium occurs naturally in groundwater and is present in the Shadow Ridge treated water at an average concentration of 65.6 mg/L, which is above the health advisory level of 20 mg/L for people on sodium-restricted diets. Notification of the sodium level exceedance was made to the Ministry (MECP) and Ottawa Public Health Department on June 13, 2023 for this water system (notification is required every 5 years).

Organics: Trace organic substances include: volatile organic compounds, pesticides, herbicides, industrial solvents, and disinfection by-products. Trace organics are tested annually in the treated water and individual source wells. The table below shows the 2024 test results for the treated water. None of the trace organic substances were detected with the exception of Trihalomethanes (THM) and Haloacetic Acids (HAA), which are tested monthly to monitor seasonal trends. THMs and HAAs are organic compounds that form during the treatment process when chlorine reacts with natural organic matter dissolved in the water. All trace organic test results during 2024 were safely within the

Maximum Acceptable Concentration (MAC) as per Ontario Drinking Water Standards. The MAC concentrations for drinking water are listed in the right column for reference.

Table 4 Summary of trace organic test results for Shadow Ridge treated water during 2024

Parameter	Unit of Measure	Result	Ontario Drinking Water Standard (MAC)
Alachlor	mg/L	0	0.005
Atrazine + N-dealkylated metabolites	mg/L	0	0.005
Azinphos-methyl	mg/L	0	0.02
Benzene	mg/L	0	0.001
Benzo(a)pyrene	mg/L	0	0.00001
Bromoxynil	mg/L	0	0.005
Carbaryl	mg/L	0	0.09
Carbofuran	mg/L	0	0.09
Carbon Tetrachloride	mg/L	0	0.002
Chlorpyrifos	mg/L	0	0.09

Parameter	Unit of Measure	Result	Ontario Drinking Water Standard (MAC)
Diazinon	mg/L	0	0.02
Dicamba	mg/L	0	0.12
1,2-Dichlorobenzene	mg/L	0	0.2
1,4-Dichlorobenzene	mg/L	0	0.005
1,2-Dichloroethane	mg/L	0	0.005
1,1-Dichloroethylene	mg/L	0	0.014
Dichloromethane	mg/L	0	0.05
2,4-Dichlorophenol	mg/L	0	0.9
2,4-Dichlorophenoxy acetic acid (2,4D)	mg/L	0	0.1
Diclofop-methyl	mg/L	0	0.009
Dimethoate	mg/L	0	0.02
Diquat	mg/L	0	0.07
Diuron	mg/L	0	0.15

Parameter	Unit of Measure	Result	Ontario Drinking Water Standard (MAC)
Glyphosate	mg/L	0	0.28
Haloacetic Acids*	mg/L	0	0.080
Malathion	mg/L	0	0.19
2-Methyl-4-chlorophenoxyacetic Acid (MCPA)	mg/L	0	0.10
Metolachlor	mg/L	0	0.05
Metribuzin	mg/L	0	0.08
Monochlorobenzene	mg/L	0	0.08
Paraquat	mg/L	0	0.007
Pentachlorophenol	mg/L	0	0.06
Phorate	mg/L	0	0.002
Picloram	mg/L	0	0.19
Polychlorinated Biphenyls (PCB)	mg/L	0	0.003

Parameter	Unit of Measure	Result	Ontario Drinking Water Standard (MAC)
Prometryne	mg/L	0	0.001
Simazine	mg/L	0	0.01
Terbufos	mg/L	0	0.001
Tetrachloroethylene	mg/L	0	0.01
2,3,4,6-Tetrachlorophenol	mg/L	0	0.1
Triallate	mg/L	0	0.23
Trichloroethylene	mg/L	0	0.005
2,4,6-Trichlorophenol	mg/L	0	0.005
Trifluralin	mg/L	0	0.045
Trihalomethanes*	mg/L	0.006	0.1
Vinyl Chloride	mg/L	0	0.001

0 denotes the chemical was below the analytical detection limit.

NOTE*: The reported Trihalomethane (THM) and Haloacetic acid (HAA) results represent the average concentration measured in the distribution system.

Adverse Water Quality Incidents (AWQI) Requiring Notification

The drinking water regulations identify several “Indicators of Adverse Water Quality” for which the waterworks must immediately notify public health officials and the Ministry of the Environment, Conservation and Parks (MECP). These refer to any sample of treated or distributed drinking water that does not meet a provincial water quality standard or a situation where disinfection of the water may be compromised. For each Adverse Water Quality Incident (AWQI), City of Ottawa staff immediately notifies Ottawa Public Health Department and the Ministry of the Environment, Conservation and Parks (MECP) as required by regulations. Corrective actions, re-sampling, and reporting are required in each case.

During 2024, there was (1) AWQI event for the Shadow Ridge Well System.

Table 5 Adverse Water Quality incidents for the Shadow Ridge Well System

Incident Date	Test Parameter and Location	Result	Unit of Measure	Corrective Action	Date of Resolution
7-Jun-24 AWQI# 165155	Total Coliform bacteria >0 routine distribution sample on Carly Lane	Positive	cfu/100 mL	Flush and resample	12-Jun-24

Community Lead Testing Program

The treated water produced by the Shadow Ridge Well System is lead-free. However, trace amounts of lead can potentially be dissolved in the water as it comes in contact with household plumbing components such as lead solder and brass fittings. The current Ontario standard for lead in drinking water is 10 ppb (parts per billion), expressed as a Maximum Acceptable Concentration (MAC) measured at the customer’s tap. During 2019, Health Canada lowered the acceptable concentration to 5 ppb for lead in drinking water, due to increasing concerns for adverse health effects in children. To date, the Ontario standard for lead has not yet been revised to align with the new Health Canada guideline.



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In July 2007, a new provincial regulation (amendment to O.Reg.170/03) was initiated in response to concerns about potential lead levels in provincial water supplies. The Community Lead Testing Program requires each water system to test tap water lead levels in representative homes during both winter and summer conditions. Ottawa's test results have consistently passed the Provincial lead testing criteria for drinking water. In order to meet compliance standards, 90% of the tap water samples must have a lead concentration below 10 ppb (parts per billion) following a 30-minute period of stagnation in the plumbing system.

Since the initial rounds of testing indicated the absence of lead in tap water taken from customer homes, the Shadow Ridge Well System was granted relief from residential lead sampling. However, distribution system samples must be tested every winter and summer for alkalinity and pH, and lead is tested every three years. During 2024, distribution system samples were tested for alkalinity and pH during the winter and summer sampling period.

Summary

The results demonstrate that the quality of drinking water treated and distributed from the Shadow Ridge Well System remained high during 2024 and met all Ontario Drinking Water Standards.

If you have any questions or concerns regarding the quality of your drinking water, please contact the City of Ottawa at 3-1-1 or email at info-water@ottawa.ca.

For more information on the City of Ottawa drinking water, please visit our website at www.ottawa.ca.