



## Richmond West Well System

The following report summarizes the drinking water quality results, adverse water quality notifications, and other operating information related to the **Richmond West Well System** (waterworks# 260096343) for the period January 1 to December 31, 2025. It was prepared in accordance with Section 11 of O.Reg.170/03 under the Safe Drinking Water Act (SDWA, 2002).

The Annual Report for each municipal water system operated by the City of Ottawa is posted on the web site [www.ottawa.ca](http://www.ottawa.ca). Copies of each Annual Report and Summary Report prepared in accordance with Schedule 22 of O.Reg.170/03, are available to the public at 951 Clyde Avenue (telephone 3-1-1), the Britannia Water Purification Plant (2731 Cassels Street), and the Lemieux Island Water Purification Plant (1 Onigam Street).

## Description of Drinking Water System

The Richmond West water supply provides drinking water to the Fox Run subdivision in Richmond and was commissioned on April 23<sup>rd</sup>, 2019. The system draws ground water from two artesian wells located near the treatment plant. The source wells are considered high quality, although they have a moderate level of iron (0.22 mg/L) and a moderate to high level of hardness (approx. 297 mg/L as CaCO<sub>3</sub>).

The treatment process for the Richmond West Well System consists of the following steps:

- chlorine disinfection
- chlorine contact chamber
- water storage
- high-lift pumping

The only treatment chemical used is a chlorine solution of sodium hypochlorite (liquid – 6%) for disinfection purposes. The treatment process results in water that is clear, palatable and safe to drink.

Treated water is pumped via a combination of five high lift pumps into the distribution system with a target chlorine concentration of 1.0 mg/L. On-line analyzers are



used to monitor the chlorine concentration immediately after the addition of chlorine, following chlorine disinfection, and as treated water enters the distribution system. The treated water leaving the station is also monitored for flow, pressure, and turbidity. The chlorine level in the distribution system is monitored in a dedicated analyzer station located in the north-west area of the subdivision.

All treatment, pumping, and storage systems are controlled by a dedicated computer control system and are monitored by water treatment operators 24 hours per day. A water treatment operator visits the well system twice per week to collect water samples and conduct on-site water quality tests.

### **Monetary expenses incurred during this reporting period**

In order to maintain the safe and efficient operation of the waterworks, maintenance and capital projects are undertaken from time to time.

Communal Well System Expansion (\$5,500,000): This growth funded project is to expand the treated water reservoir by two additional storage cells, construction commenced in 2024 and completed 2025. The next phase to follow will be to connect a third well (in design) for additional water capacity to support a population close to 8,000 people in the next 5 years.

### **Water Quality test results**

The Ontario Drinking Water System Regulation O.Reg.170/03 defines water quality sampling and testing requirements in several categories: microbiological, operational, inorganic, and organic test parameters. The sections below describe the 2025 test results for samples required by O.Reg.170/03. In addition to required regulatory testing, the City of Ottawa analyzes its drinking water for hundreds of other trace substances and test parameters in order to ensure the safety of the water supply. A complete table of water quality test results is posted on the City website [www.ottawa.ca](http://www.ottawa.ca) for each water system.

### **Microbiological**

*Total Coliform and E.coli* bacteria tests are performed on the raw, treated and distributed drinking water. These types of bacteria are considered to be “indicator” organisms since



they do not directly cause illness, but their presence indicates the potential for other pathogenic organisms to be present.

“Raw” water refers to untreated water drawn into the treatment plant from two wells. During 2025, there were no Total Coliform or E.coli bacteria detected in any of raw water samples from Well #1 and Well #2, based on 182 samples taken.

Treated water is tested weekly as it leaves the plant and enters the distribution system. Routine samples are also taken within the distribution system to verify water quality throughout the supply network. During 2025, there were no (0) samples of Richmond West treated or distributed water that indicated the presence of Total Coliform bacteria or E.coli bacteria.

**Table 1a Summary of microbiological test results for Richmond West treated and distributed water during 2025**

<b>Parameter</b>	<b>Number of treated water samples taken</b>	<b>Number of positive test results</b>	<b>Number of distribution samples taken</b>	<b>Number of positive test results</b>
Total coliform bacteria (cfu/100mL)	91	0	151	0
E. coli bacteria (cfu/100mL)	91	0	151	0

cfu=colony forming units

*HPC (heterotrophic plate count) bacteria* represent a broad spectrum of environmental aerobic bacteria that indicate biological growth. They are not harmful to humans and are therefore not considered to represent adverse drinking water quality. However, they are useful as operational indicators for the presence of biological (ie. biofilm) growth on the

inside surface of a pipe or watermain. An operational limit of 500 cfu/mL has been established as a target for drinking water systems in Ontario. During 2025, There was (1) sample of treated water above the HPC operational target of 500 cfu/mL.

The treated and distribution water microbiological results for HPC bacteria are summarized in the table below.

**Table 1b Summary of the heterotrophic plate count (HPC) bacteria test results for Richmond West treated and distribution samples taken during 2025**

<b>Parameter</b>	<b>Number of treated water samples taken</b>	<b>Range of test results</b>	<b>Number of distribution samples taken</b>	<b>Range of test results</b>
HPC bacteria (cfu/mL)	90	0 - 2000	148	0 - 270

cfu=colony forming units

**Operational:** For the Richmond West Well System, continuous on-line analyzers are used to measure and record important process parameters such as chlorine and turbidity. In addition, a water treatment operator visits the site twice per week to conduct routine operational tests in order to verify water quality and make adjustments to the treatment process. The 2025 test results for turbidity and chlorine are summarized in the table below. During 2025, all operational tests of treated water complied with safe drinking water standards.

**Table 2 Summary of operational testing performed for Richmond West treated water during 2025**

Parameter	Average value	Range of values (min - max)	Number of samples
Turbidity	0.25 NTU	0.11 – 0.54 NTU	92
Total Chlorine	1.12 mg/L	0.84 – 1.42 mg/L	90

**Inorganics:** Inorganic substances include heavy metals and dissolved minerals that may be present in treated drinking water and are tested monthly including the individual source wells. The table below summarizes the 2025 test results for treated water, expressed as annual average concentrations in mg/L. All inorganic test results during 2025 were safely within the Maximum Acceptable Concentration (MAC) as per Ontario Drinking Water Standards. The MAC concentrations for drinking water are listed in the right column for reference.

**Table 3 Summary of inorganic test results for Richmond West treated water during 2025**

Parameter	Unit of Measure	Result	Ontario Drinking Water Standard (MAC)
Antimony	mg/L	0	0.006
Arsenic	mg/L	0	0.010
Barium	mg/L	0.15	1
Boron	mg/L	0.13	5



Parameter	Unit of Measure	Result	Ontario Drinking Water Standard (MAC)
Cadmium	mg/L	0	0.005
Chromium	mg/L	0	0.05
Lead	mg/L	0	0.01
Mercury	mg/L	0	0.001
Selenium	mg/L	0	0.05
Uranium	mg/L	0.0013	0.02
Sodium	mg/L	33.6	20*
Fluoride	mg/L	0.26	1.5
Nitrate	mg/L	0	10
Nitrite	mg/L	0	1

0 denotes that the chemical was not detected.

NOTE\*: Sodium health advisory level of 20 mg/L for people on sodium-restricted diets only.

Sodium occurs naturally in groundwater and is present in the Richmond West treated water at an average concentration of 33.6 mg/L, which is above the health advisory limit of 20 mg/L for people on sodium-restricted diets. Notification of the sodium level

exceedance was made to the Ministry (MECP) and Ottawa Public Health on January 9, 2024, for this water system. Notification for sodium is required every 5 years.

**Organics:** Trace organic substances include: volatile organic compounds, pesticides, herbicides, industrial solvents, and disinfection by-products. Trace organics are tested annually in the treated water and individual source wells. The table below shows the 2025 test results for the treated water. None of the trace organic substances were detected with the exception of Trihalomethanes (THM) and Haloacetic Acids (HAA), which are tested monthly to monitor seasonal trends. THMs and HAAs are organic compounds that form during the treatment process when chlorine reacts with natural organic matter dissolved in the water. All trace organic test results during 2025 were safely within the Maximum Acceptable Concentration (MAC) as per Ontario Drinking Water Standards. The MAC concentrations for drinking water are listed in the right column for reference.

**Table 4 Summary of trace organic test results for Richmond West treated water during 2025**

Parameter	Unit of Measure	Result	Ontario Drinking Water Standard (MAC)
Alachlor	mg/L	0	0.005
Atrazine + N-dealkylated metabolites	mg/L	0	0.005
Azinphos-methyl	mg/L	0	0.02
Benzene	mg/L	0	0.001
Benzo(a)pyrene	mg/L	0	0.00001
Bromoxynil	mg/L	0	0.005

<b>Parameter</b>	<b>Unit of Measure</b>	<b>Result</b>	<b>Ontario Drinking Water Standard (MAC)</b>
Carbaryl	mg/L	0	0.09
Carbofuran	mg/L	0	0.09
Carbon Tetrachloride	mg/L	0	0.002
Chlorpyrifos	mg/L	0	0.09
Diazinon	mg/L	0	0.02
Dicamba	mg/L	0	0.12
1,2-Dichlorobenzene	mg/L	0	0.2
1,4-Dichlorobenzene	mg/L	0	0.005
1,2-Dichloroethane	mg/L	0	0.005
1,1-Dichloroethylene	mg/L	0	0.014
Dichloromethane	mg/L	0	0.05
2,4-Dichlorophenol	mg/L	0	0.9
2,4-Dichlorophenoxy acetic acid (2,4D)	mg/L	0	0.1

Parameter	Unit of Measure	Result	Ontario Drinking Water Standard (MAC)
Diclofop-methyl	mg/L	0	0.009
Dimethoate	mg/L	0	0.02
Diquat	mg/L	0	0.07
Diuron	mg/L	0	0.15
Glyphosate	mg/L	0	0.28
Haloacetic Acids*	mg/L	0.002	0.080
Malathion	mg/L	0	0.19
2-Methyl-4-chlorophenoxyacetic Acid (MCPA)	mg/L	0	0.10
Metolachlor	mg/L	0	0.05
Metribuzin	mg/L	0	0.08
Monochlorobenzene	mg/L	0	0.08
Paraquat	mg/L	0	0.007

<b>Parameter</b>	<b>Unit of Measure</b>	<b>Result</b>	<b>Ontario Drinking Water Standard (MAC)</b>
Pentachlorophenol	mg/L	0	0.06
Phorate	mg/L	0	0.002
Picloram	mg/L	0	0.19
Polychlorinated Biphenyls (PCB)	mg/L	0	0.003
Prometryne	mg/L	0	0.001
Simazine	mg/L	0	0.01
Terbufos	mg/L	0	0.001
Tetrachloroethylene	mg/L	0	0.01
2,3,4,6-Tetrachlorophenol	mg/L	0	0.1
Triallate	mg/L	0	0.23
Trichloroethylene	mg/L	0	0.005
2,4,6-Trichlorophenol	mg/L	0	0.005
Trifluralin	mg/L	0	0.045

<b>Parameter</b>	<b>Unit of Measure</b>	<b>Result</b>	<b>Ontario Drinking Water Standard (MAC)</b>
Trihalomethanes*	mg/L	0.016	0.1
Vinyl Chloride	mg/L	0	0.001

0 denotes that the chemical was not detected.

NOTE\*: The reported Trihalomethane (THM) and Haloacetic acid (HAA) results represent the average concentration measured in the distribution system.

**Adverse Water Quality Incidents (AWQI) Requiring Notification**

The drinking water regulations identify several “Indicators of Adverse Water Quality” for which the waterworks must immediately notify health officials and the Ministry (MECP). These refer to any sample of treated or distributed drinking water that does not meet a provincial water quality standard or a situation where disinfection of the water may be compromised. For each Adverse Water Quality Incident (AWQI), City of Ottawa staff immediately notifies Ottawa Public Health Department and the Ministry of the Environment, Conservation and Parks (MECP) as required by regulations. Corrective actions, re-sampling, and reporting are required in each case.

During 2025 there were no (0) AWQI events for the Richmond West Well System.

**Community Lead Testing Program**

The treated water produced by the Richmond West Well System is lead-free. However, trace amounts of lead can potentially be dissolved in the water as it comes in contact with household plumbing components such as lead solder and brass fittings. The current Ontario standard for lead in drinking water is 10 ppb (parts per billion), expressed as a Maximum Acceptable Concentration (MAC) measured at the customer’s tap. During 2019, Health Canada lowered the acceptable concentration to 5 ppb for lead in drinking water, due to increasing concerns for adverse health effects in children. To date, the

Ontario standard for lead has not yet been revised to align with the new Health Canada guideline.

Due to concerns about potential lead levels in Ontario water supplies, the Community Lead Testing Program requires each water system to test tap water specifically in homes with lead service pipes to represent worst case lead concentrations. The testing is conducted during winter and summer periods to represent any seasonal changes in water quality. Through this program, 90% of the tap water samples must have a lead concentration below 10 ppb (parts per billion) following a 30-minute period of stagnation in the plumbing system in order to meet compliance. Ottawa's test results have consistently passed the Provincial lead testing criteria of 10 ppb for drinking water.

As a new water supply, the Richmond West well system must complete the regulatory lead testing as per O. Reg 170/03 Sch 15.1. This system is required to have 2 sets of winter and summer lead testing before relief from yearly sampling can be requested.

Since the initial rounds of testing in 2022- 2023 indicated the absence of lead in tap water taken from customer homes, the Richmond West Well System was granted relief from residential lead sampling for 3 years. The next set of sampling will be required to be taken in 2026. However, distribution system samples must be tested every winter and summer for alkalinity and pH.

### **Summary**

The results demonstrate that the quality of drinking water treated and distributed from the Richmond West Well System was high during 2025 and met all Ontario Drinking Water Standards.

If you have any questions or concerns regarding the quality of your drinking water, please contact the City of Ottawa at 3-1-1 or email at [info-water@ottawa.ca](mailto:info-water@ottawa.ca).

For more information on the City of Ottawa drinking water, please visit our website at [www.ottawa.ca](http://www.ottawa.ca).