

Integrated renewal of Clarey, Melgund and Thornton avenues and Monk, Morris and Regent streets (CP000881)

Frequently asked questions

#	Theme	Questions	Responses
1	Accessibility	If someone has a disability, will they still be able to get around the construction site?	<p>Under the terms and conditions of their contract with City, the General Contractor (GC) is required to prepare a Construction Site Pedestrian Control Plan which will ensure the provision of a safe and accessible path of travel for all pedestrians through and/or around the construction site. The plan shall ensure that persons with disabilities, as well as those with increased mobility needs (parents with strollers and/or young children, elderly pedestrians using canes, walkers, or wheelchairs, etc.), will be accommodated either through or around the construction site. The project team is available to review and facilitate accessibility-related accommodations during construction, especially for those who may need additional assistance.</p> <p>If a resident is having issues navigating the construction areas, please feel free to contact the City project manager or alternatively call 311</p>
2	Traffic calming	Why is the City installing traffic calming measures?	<p>The intention of the traffic calming measures is to reduce vehicular speeds and promote a safer corridor for all users (including pedestrians and cyclists), while maintaining the existing traffic volumes. In 2019, City Council approved a Strategic Road Safety Action Plan (RSAP) Update that recommended "all new local residential streets, constructed within new developments, or when reconstruction occurs on local residential streets, be designed for a 30 km/h operating speed". This decision is based on safe systems approach to road safety in road design, with "Think Safety, Act Safely" being a guiding theme. More information can be found at on the City regarding the Local Residential Streets 30 km/h Design Toolbox.</p>
3	Tree protection	<p>There is work proposed close to trees - will they be protected?</p> <p>Can the design be adjusted to provide additional clearance?</p>	<p>All trees within the project limits were reviewed by a landscape architect and the City's Forestry Services as part of the Design Phase. Adjustments have been made to the new road geometry, where possible, to protect mature trees and provide increased clearances for the proposed construction activities. Upon commencing construction, there will also be ample opportunity to adjust the plan, on a case-by-case basis, should new information come to light on any unforeseen impact to mature trees within the project limits. Based on an initial site visit with City Forestry Services, there are approximately six (6) trees that will require removal due to health, direct conflict with proposed construction, and sight line issues with the new road geometry.</p> <p>Please review the display boards for further information.</p> <p>The City will compensate any tree removals with the planting of new replacement trees along the project limits and/or in the within community, where space permits.</p>

#	Theme	Questions	Responses
4	Sidewalk width	Is there an opportunity to consider a narrower sidewalk for Morris Street, considering its narrow right of way?	<p>The standard width for new City sidewalks is 1.8m (min) with 2.0m (recommended) wherever possible. In certain locations, Morris Street has been afforded some exceptions to this standard where narrowing to 1.5 metres (minimum per AODA) could be permitted in order to avoid major conflicts with mature trees and/or joint-use utility poles.</p> <p>Further deviations from the new sidewalk width standards are not recommended given that the minimum 1.8m is technically achievable and are meeting the City and Provincial accessibility guidelines.</p> <p>Promoting safe pedestrian access and active transportation within the municipal road allowance is a key objective for the City of Ottawa.</p>
5	Lead service replacement	If property owners want to replace their side of the service connections, when should that work be scheduled relative to the proposed construction?	<p>If a property owner wants to replace a service on private property, it is the responsibility of the homeowner to coordinate with an independent contractor.</p> <p>Please keep in mind that any contract for the replacement of your lead service on private property is independent of the contract that the City has for this renewal project and City takes no ownership or negotiation in this process. If you decide to replace your private water service because of existing lead pipe, frozen pipes or simply as preventive maintenance due to the pipe's age, the property owners are responsible for the replacement as you own the pipe located on your property. You may choose to hire your own contractor to replace the water pipes on your private property.</p> <p>It is recommended that this work NOT occur at the same time as the City construction project. If this work is occurring during the City construction project, the entire private side works will need to occur exclusively on the private property side including all parking of construction equipment and must be compliant with all Ministry of Labour requirements for contractors working in close proximity. The City recommends that this work be completed in advance of the City contract or after the City work is completed.</p> <p>Additional information on the Lead Pipe Replacement Program can be found at ottawa.ca/leadpipes.</p>

#	Theme	Questions	Responses
6	Parking availability	There were concerns about loss of parking spaces relative to the implementation of traffic calming features and cycling facilities.	<p>Some parking spots will be lost due to the implementation of traffic calming measures throughout the project limits (i.e. curb extensions, mid-block narrowings) and on-road bike lanes that are to be implemented along Monk Street as a connecting link to existing facilities. More specifically, we anticipate a loss of parking, on a street-by-street basis, as follows:</p> <ul style="list-style-type: none">• Clarey Avenue – 1 parking spot due to curb extensions and road narrowing• Regent Street - 1 parking spot due to curb extensions• Morris Street – 3 to 4 parking spots due to curb extensions and a road narrowing• Thornton Avenue – 1 parking spot due to curb extensions and road narrowing• Melgund Avenue – 2 parking spots due to curb extensions and road narrowing• Monk Street – 14 parking spots due to on-road bike lanes in the north and south direction <p>This loss of parking is offset by increased safety for the neighbourhood and improved active transportation features that are consistent with the City’s Strategic Road Safety Action Plan (RSAP) and its commitment to the Vision Zero concept.</p> <p>Please review the display boards for further information on the new parking requirements.</p>
7	Driveway widths	Residents have difficulties getting in and out of their driveways, within the limited road width that currently exists.	<p>Turning movements for critical driveways will be reviewed as part of the design, and the driveway widths will be reviewed and adjusted according to City By-law requirements. If there are specific concerns regarding a driveway, please contact the City Project Manager, Carolyn Newcombe.</p>

#	Theme	Questions	Responses
8	Parking during construction	Where can people park during the construction phase?	<p>During construction, vehicular access will be restricted to local traffic only and roadways may be closed in the immediate area where contractors are actively working.</p> <p>One-way streets in the vicinity of the active construction work zone will be converted to two-way streets to allow vehicles to travel to/from their destinations. Signage will be installed on the streets effected by this temporary change. As the various road reconstruction activities are in progress, on-street parking will be restricted. Local access will be maintained to residents, business owners and emergency vehicles. Periodically, vehicular access to your property may be unavailable. The contractor is required to provide 24-hour notification of temporary loss of vehicular access/egress to your property. A temporary On-Street Parking Permit will be made available to allow on-street parking within two blocks of your residence when these disruptions occur. Residents with electric vehicles will need to find alternative charging arrangements when access is restricted. The use of extension cords within the public right of way is not permitted.</p>
9	Pavement marking and signage	Can additional signage / pavement markings be placed, delineating illegal vs legal parking spaces within the project limits?	<p>Parking signage is proposed to help clarify the parking restrictions that are proposed within the corridor. Pavement markings on the roadway are not typically used by the City on local roadways.</p>
10	Construction timing	When will the roadway be disturbed, how long, will parking be impacted, etc.	<p>It is anticipated that construction could start in fall 2026, subject to General Contractor's schedule. The City will receive the General Contractor's construction schedule after the tendering process, and notifications of construction timelines will be provided to all residents at that time.</p> <p>During the watermain and combined sewer renewal, the General Contractor will need to temporarily close your street due to open excavation, however, local access will be maintained to residents provided there is safe and clear passage.</p> <p>The bulk of the construction activity on your street will likely take place in either 2027 or 2028 as each street is renewed, on a logistical basis, in accordance with the approved construction schedule.</p> <p>See above response to Question 8 for information on parking during construction.</p>

#	Theme	Questions	Responses
11	Survey pins / Existing infrastructure	If construction disturbs privately owned features, who is responsible to replace them?	<p>This reconstruction project will take place primarily within the City's municipal road allowance but may result in some disruption to part of your private property, directly adjacent to the municipal right of way. As such, through the Contract, the General Contractor (GC) will be responsible for reinstating sections of landscaping, driveways and/or walkways that are disturbed by the said construction. At your discretion, should you have plants or any other assets located within the City's right of way that you wish to preserve, we suggest that you move them in preparation for the construction work. Any damage to private property will be the responsibility of the GC to repair, replace and/or reinstate.</p> <p>If you own a subsurface lawn irrigation system or a heated driveway, please notify the City Project Manager, Carolyn Newcombe.</p>
12	Sidewalk type	What kind of sidewalk is proposed across driveways?	<p>The "Traditional" style of sidewalk is proposed across the driveways within the project limits. This is the style where the entire sidewalk drops lower at driveways and gets slightly steeper to create a depressed curb along the road edge.</p> <p>The new sidewalk will be similar to the sidewalks recently installed in similar integrated renewal locations such as the Ralph-Ella and the Monk-Oakland-Wilton-Woodlawn projects.</p>
13	Working hours and City By-laws	What are the working hours during construction?	<p>Typically, contractors work from 7 am to 6 pm during the week with some work on Saturdays when required to meet production requirements. Contractors are permitted to work extended hours in accordance with the City of Ottawa Noise By-law. The City of Ottawa Noise By-law (2017-255) allows construction activity to occur weekdays between 7 am and 10 pm. On Saturdays, work is permitted between 7 am and 10 pm, while Sundays, statutory and public holidays work is permitted between 9 am and 10 pm. Should night work or weekend work be required as part of the construction project, you will be notified in advance by the City. An exemption to the Noise By-law will be required for night work and will be communicated in the same notice.</p>
14	Cycling facilities	What is the difference between a cycle track and on-road bicycle lanes?	<p>On-road bicycle lanes are typically located on the edge of the travelled portion of the road and are normally a minimum width of 1.5 metres. Cycle tracks are raised and located off the travelled portion of the road.</p>