

## **Interim Follow-Up of the 2008 Audit of the Parking Function**

### **Sound Progress Made on Recommendations from 2008 Audit of the Parking**

**Ottawa, November 25, 2009** – Overall, good progress has been made by management in response to the 2008 Audit of the Parking Function at the City of Ottawa. City Auditor General, Alain Lalonde, released his Interim Follow-up to the audit today. The interim follow-up was requested by Council to be completed earlier than the typical audit process.

“Efforts are still required in various areas, however, I am satisfied that the advancements made have, and will continue to, serve to enhance the management of the City’s parking function,” says Mr. Lalonde.

During the follow-up, Management indicated that the new Pay and Display technology will alleviate many of the concerns raised in the original audit. However, the follow-up found that until this technology is implemented and tested some of the recommendations cannot be fully addressed.

The follow-up audit also found that the recommended revenue-reporting process requires additional effort to be fully implemented. In addition, the follow-up found that, based on the current strategy, it will take a number of years before the City is able to review the appropriateness of its current inventory of surface lots and on-street parking, including on-street residential permits.

The **Interim Follow-up of the 2008 Audit of the Parking Function** is available on the Auditor General’s Web site at [www.ottawa.ca](http://www.ottawa.ca)

*Information:*

Lise Renaud  
Telephone: 613-580-9602  
E-mail: OAG@ottawa.ca