

# Findlay Creek Drive Traffic Calming Study

## Public Engagement Feedback Report

October 2024

### Introduction

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The City of Ottawa is undertaking a Neighbourhood Traffic Calming (NTC) Study along Findlay Creek Drive from Albion Road to Bank Street to recommend solutions to reduce negative impacts of motorized traffic and improve safety for all street users.

An online survey was conducted from July 15 to August 30, 2024. The primary purpose of this survey was to gain public feedback on the [proposed concept plan](#), which was developed based on the review of traffic data, coordination with multiple stakeholders, and project constraints, to assist City staff in recommending permanent roadway modifications in this study area.

The results of this online survey are summarized within this report in the form of a 'Public Engagement Feedback Report'.

## Survey Results Summary

A total of 462 responses were received for this survey. The following provides a summary of the responses to each question.

### Where do you live in relation to this project's study area?

Overall, 67% of the total respondents reported living within the neighbouring area or adjacent to Findlay Creek Drive (within the blue borders), and the remaining 33% live outside of the neighbouring area (outside the blue borders). Refer to table 1 and figure 1 below.

Response	# of Respondents	% of Respondents
I live within the neighbouring area / on or adjacent to Findlay Creek Drive (within the blue borders)	310	67%
I live outside of the neighbouring area (outside of the blue borders)	152	33%

Table 1: Survey responses by area of residence



Figure 1: Aerial view of Findlay Creek Drive and neighbouring areas

## What mode(s) of transportation do you use when travelling along Findlay Creek Drive? (Choose all that apply)

Respondents indicated that they use a variety of transportation modes while travelling along Findlay Creek Drive. The most common modes of transportation were by car as a driver (96%), walking/running (62%), by car as a passenger (55%), and cycling (38%). Other includes skateboard, rollerblading, driving a school bus, travel trailer, pushing a stroller, and scooter.

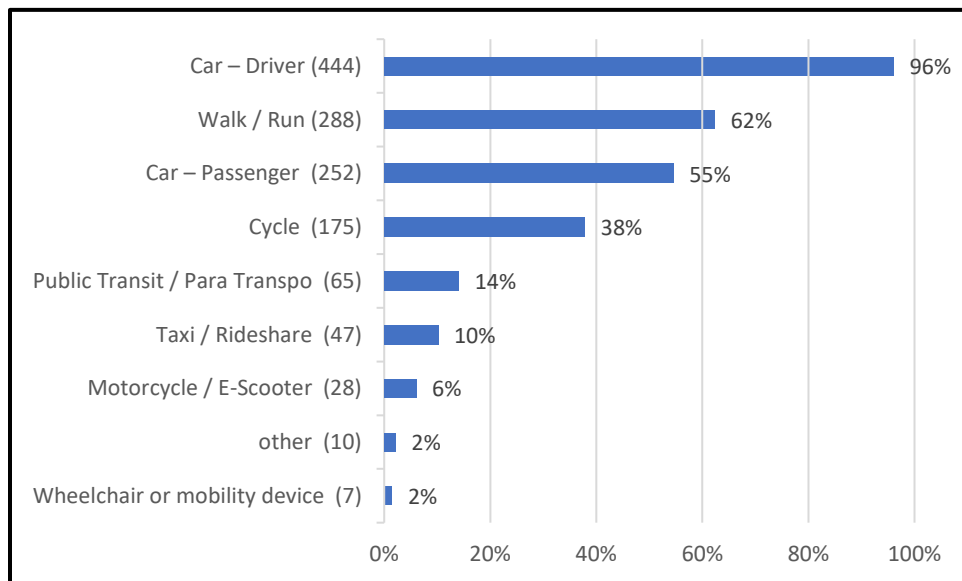


Figure 2: Modes of transportation

## What are your primary concerns when travelling along Findlay Creek Drive? (Choose all that apply)

Respondents reported that the greatest level of concern is vehicle speeds, followed by aggressive driver behaviour, pedestrian safety, vehicle traffic volumes, collisions or “near misses”, and cyclist safety (in that order). Additionally, 19% of respondents indicated that they have no concerns.

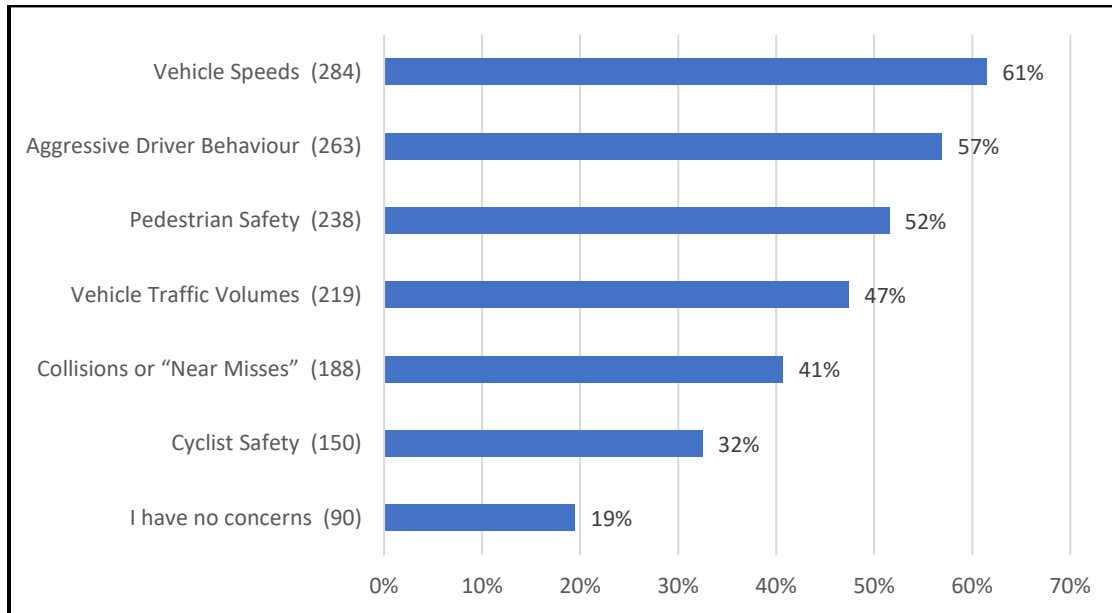


Figure 3: Primary concerns along Findlay Creek Drive

**The purpose of this study is to recommend permanent roadway modifications intended to improve safety, primarily by reducing vehicular speeds along Findlay Creek Drive. Are you supportive of this traffic calming study?**

The majority of respondents (68%, 316 respondents) were supportive of this traffic calming study.

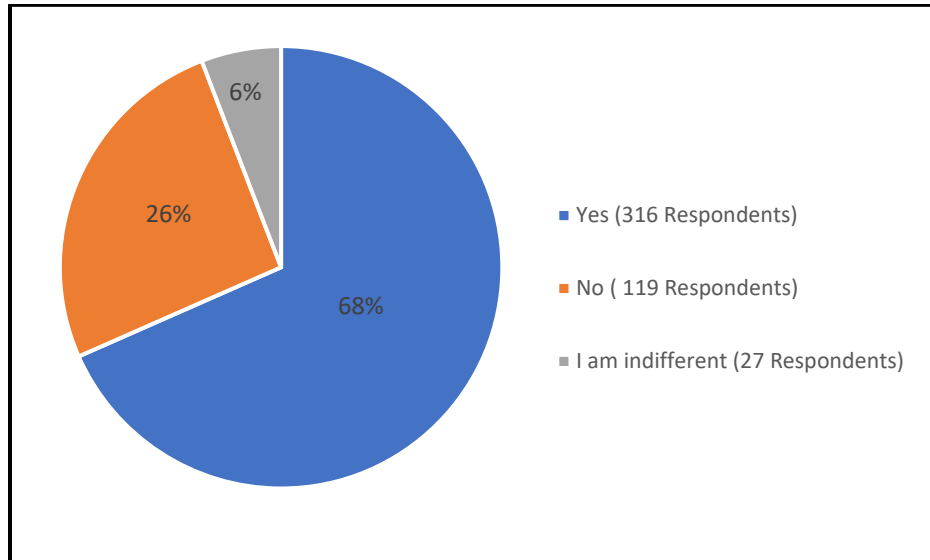


Figure 4: Level of support for the traffic calming study

## Please indicate your level of comfort for the proposed concept plan.

Overall, 58% of respondents reported feeling *very* or *somewhat comfortable* with the proposed plan, while 32% indicated they were *somewhat* or *very uncomfortable*. The remaining 11% of respondents were *neutral*. Figure 5 below shows the breakdown of responses to this question.

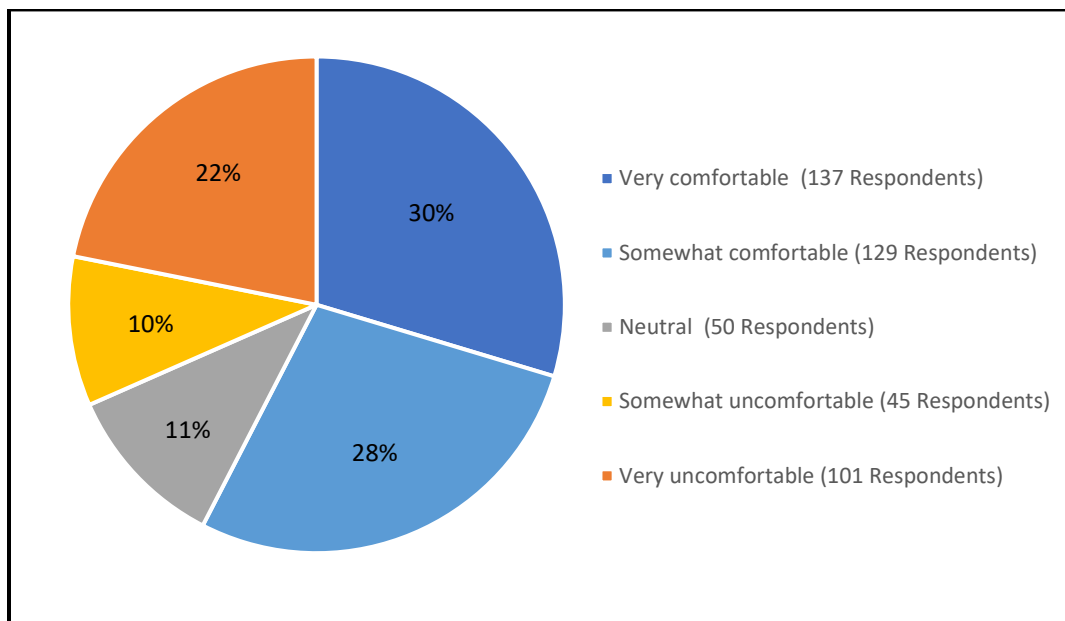


Figure 5: Comfort levels among all survey respondents

This graph presents a direct correlation with the findings from the survey question “*Please indicate your observations on the proposed plan*”, offering more detailed insights into the community's views on the proposed conceptual traffic calming plan. Notably, among the 10% of residents (45 respondents) who indicated they were *somewhat uncomfortable* with the plan, 20% of them (9 respondents) expressed a desire for more traffic calming measures. Conversely, of the 28% (129 respondents) who felt *somewhat comfortable* with the proposal, a subset of 13% (17 respondents) preferred to see fewer traffic calming measures implemented.

## Please indicate your observations on the proposed plan.

The majority of respondents (36%, 165 respondents) would have like to see more traffic calming measures. 27% (123 residents) felt the plan showed the appropriate amount of traffic calming measures. 21% (96 respondents) would have preferred fewer traffic calming measures, while 14% (63 respondents) felt that Findlay Creek Drive is safe as-is. The remaining 3% (15 respondents) had no opinion on the matter.

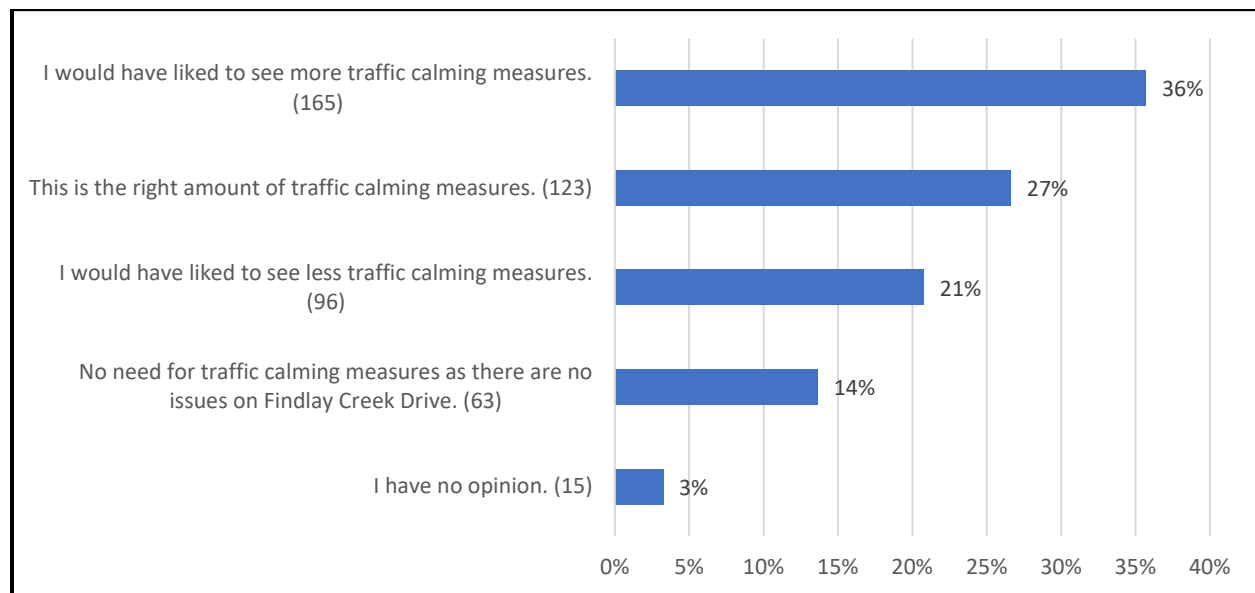


Figure 6: Observations on the proposed plan

## Do you have any general comments regarding the overall proposed traffic calming concept plan or any comments about specific proposed measures at particular locations?

The following table provides a summary of the individual comments received through this online survey. The comments have been grouped together based on their respective category and classified as general/suggestive, supportive or concerned comments. It should be noted that some of the received comments fit into more than one category.

Comment Category	Number of Comments
Various issues at the Plaza (entering/exiting, median, congestion, vehicular volumes, sightlines, construction, safety issues, need traffic light, pedestrian crossing)	74
Desire for pedestrian crossings (with or without lights) / It is difficult for pedestrian to cross	52

Against proposed measures / against traffic calming / no need for traffic calming on Findlay Creek Drive	37
Bank intersection (reconstruction project, bike lane missing link, increased vehicular volumes, traffic lights (various requests), truck route, noise, dust/dirt)	35
Need for traffic calming measures on neighbouring streets and/or on the other portion of Findlay Creek Drive	29
Desire for traffic cameras	28
Aggressive driver behaviour and/or desire for educational component for drivers	27
Speeding on various sections of Findlay Creek Drive	22
Against vertical measures (speed humps, speed cushions) / number of speed cushions should be reduced	20
Additional measures needed at Findlay Creek Drive and Kelly Farm Drive (vehicular volumes, congestion, adult school crossing guard, stop compliance issues, u-turns, desire for median, roundabout, and traffic lights)	18
Stop compliance issues (various locations)	16
Police presence requested / heavier fines	16
Temporary traffic calming measures (flex stakes, pavement markings) are not effective	13
Additional measures required (bulb-outs, narrowings, roundabouts, children at play signs, trees, raised crosswalks/intersections, narrow/widen the roadway, pavement markings, mirrors, etc.)	13
Better planning of the neighbourhood needed / vehicular volume is too high for the neighbourhood	11
On-street parking is an issue around schools / against on-street parking removal	10
Against bike lanes on Findlay Creek Drive	9
Additional stop signs required	8
Need for vertical measures / additional speed cushions required	7
Lower speed limits	6
Against proposed concrete medians	6
Separated cycling infrastructure / bike lanes are a great improvement	5



Concerned with snow removal and road maintenance	2
Better street lighting required	2

Table 2: Open comments classification

## Conclusion

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The survey conducted along Findlay Creek Drive gathered 462 responses, reflecting diverse community perspectives on the traffic calming measures. The key findings are as follows:

- Respondents indicated the most common **modes of transportation** were by car as a driver (96%), followed by walking/running (62%), and by car as a passenger (55%).
- **Vehicle speeds, aggressive driver behaviour, and pedestrian safety** were the three existing issues that respondents indicated the greatest level of concern over, followed by vehicle traffic volumes, collisions or “near misses”, and cyclist safety (in that order).
- **Community support for this study was confirmed**, with 68% of respondents indicating they are supportive.
- The majority of respondents felt *very* or *somewhat comfortable* with the **proposed traffic calming plan**.
- **Observations about the proposed traffic calming plan**: the majority of respondents would have like to see more traffic calming measures or felt the proposed concept plan showed the right amount of traffic calming measures.
- Common themes from the general comments included **the Plaza and the Bank intersection, concerns over the proposed traffic calming measures, desire for pedestrian crossings, for additional measures on neighbouring streets, and for traffic cameras, aggressive driver behaviour, and speeding.**