

Frequently Asked Questions

Q: How will pedestrian access be affected during construction?

A: Accessibility and maintaining access to existing pedestrian facilities and throughout construction works is an important consideration for the City. Pedestrian access to homes and pedestrian facilities will be maintained at all times and the City will make every effort to provide access through and around construction sites. Detours and sidewalk closures will be communicated on-site with signage.

Q: I have decorative landscaping and gardens in my front yard, what will happen to them?

A: Work within the City's property limits, including replacing water and sewer services up to the property line, often requires removal of existing landscaping features within the areas of excavation. Prior to construction, existing vegetation and landscaping will be documented and the contractor will be required to reinstate the disturbed areas to existing conditions; however, if you have special plant species or are quite fond of certain plants, some homeowners choose to transplant those plants to other areas of their property.

Q: Will I get a new driveway?

A: The City's contractor will be responsible for reinstating any damaged portions of your driveway with a similar material (i.e., asphalt, interlock, concrete); however, this may result in a construction joint, which is typical practice within the City.

Q: With construction comes construction-related noise. What is the City doing to mitigate noise?

A: The City's contractor will operate within the parameters of the Noise By-law:

- Monday-Saturday: Between 7 am and 10 pm
- Sundays and holidays: Between 9 am and 10 pm

The City's contractor will take every precaution to minimize interruptions to everyday life but, as you can appreciate, there may be some inconvenience during the course of the work, such as delays when travelling around the construction zone, noise, dust and vibrations.

Q: Will utilities to residents be impacted during the reconstruction? How will businesses and residents be notified when utilities (i.e. water, gas, electricity) are shut off?

A: During construction, there may be times where utilities, such as gas or water, will need to be interrupted. The City will provide 48 hours notice of planned service disruptions; however, there may be instances when unforeseen construction issues will result in water, gas and hydro disruptions. If that should occur, every effort will be made to return services as soon as possible.

Q: Will garbage/recycling pick-up and snow removal be impacted during the road closure?

A: The City's contractor is responsible for coordination of garbage/recycling pick-up and snow removal within the construction zone. All City services outside of the construction zone will continue as normal. The project team will monitor these activities closely during construction.

Q: Will the City's Contractor be replacing our services to the building?

A: As part of this assignment, the City's contractor will be installing new water and sewer services on City of Ottawa property in areas where the watermain and sewers are to be replaced. The private services beyond the City property line will not be included in this work.

Q: I recently had my lead service replaced, do you still need to replace my service?

A: A new City service will be installed to your property line, regardless of the condition of the existing City service, to ensure that there are no potential points of failure (splices/connections) on your City service under the roadway.

Q: Why are you installing traffic calming measures?

A: The intention of the traffic calming measures is to reduce traffic speeds and promote a safer corridor for all users, while maintaining the existing traffic volumes.

Q: I have a disability, will I be able to get around the construction?

A: Under the terms and conditions of their contract, the contractor is required to prepare a Construction Site Pedestrian Control Plan which will ensure the provision of a safe and accessible path of travel for all pedestrians through and/or around the construction site. The plan shall ensure that persons with disabilities, as well as those with increased mobility needs (parents with strollers and/or young children, elderly pedestrians using canes, walkers, or wheelchairs, etc.), will be accommodated either through or around the construction site. The project team is available to review and facilitate accessibility related accommodations during construction.

Q: Will pedestrians and cyclists have access through construction?

A: Existing pedestrian and cyclist facilities will be maintained through the duration of construction. Safety measures will be in place throughout the proposed limit of works and reviewed on a regular basis to ensure a safe and accessible pathway through the project limits is always provided.

Q: When will construction start and end?

A: Construction is anticipated to start late spring / early summer 2024 with an anticipated completion date of late spring 2025. Most of the major construction impacts (sewer / watermain installation, road construction, etc.) is expected to be completed prior to the winter shutdown 2024. Remaining work in 2025 will include any final reinstatements still remaining. Each construction season will begin following the removal of the City of Ottawa's half load restrictions (mid spring) and will be completed prior to cold weather conditions (late fall).