

	Questions	Responses
1	What will be the duration of construction?	The projected timelines for construction are yet to be confirmed. Construction is dependent on funding, permits and property needed. When construction commences, it is anticipated that construction will take approximately 2 years.
2	With construction comes construction-related noise. What is the City doing to mitigate noise?	<p>When the project is ready for construction, the City's contractor will typically operate within the parameters of the <a href="#">Noise By-law</a>:</p> <p>Monday-Saturday: Between 7 am and 10 pm  Sundays and holidays: Between 9 am and 10 pm</p> <p>Some night or weekend work may be required during construction to limit daytime water or traffic disruptions. Night work outside of the typical operating hours requires an approved Noise By-law exemption and residents will be made aware in advance of the work.</p> <p>The City's contractor will take every precaution to minimize interruptions to everyday life but, as you can appreciate, there may be some inconvenience during the course of the work, such as delays when travelling around the construction zone, noise, dust and vibrations.</p>
3	Will utilities to nearby businesses and residents be impacted during the reconstruction? How will business and residents be notified when utilities (i.e. water, gas, electricity) are shut off?	During construction, there may be times where utilities, such as gas or water, will need to be interrupted. The City will provide 48 hours of notice of planned service disruptions; however, there may be instances when unforeseen construction issues will result in water, gas and hydro disruptions.
4	Will property acquisitions be required as part of this project?	As part of the project, property acquisitions are required. If your property is affected, you will be contacted by the City of Ottawa's Corporate Real Estate Office.
5	Why are the raised cycle tracks (bike lanes that are raised up from road level) curved at the intersection?	Horizontal curves are used for multiple reasons such as slowing cyclists before they enter an intersection and are being designed to the City's current guidelines and standards which are in line with North American standards.

	<b>Questions</b>	<b>Responses</b>
<b>6</b>	Why doesn't the sidewalk north of the intersection extend all the way to Orville Kemp Street?	The inclusion of a sidewalk between Leitrim Road and Orville Kemp Street was not included in the scope of the project as the segment of road was not identified for urbanization (adding curb and sidewalk). However, concerns with pedestrian movements at this location will be considered during the detailed design stage.
<b>7</b>	Why are you installing sidewalks?	Sidewalks are being provided to improve safety and walkability in the neighbourhood in accordance with the City of Ottawa Pedestrian Plan, that specifies sidewalks in urban areas that lead to schools, recreation centers, and collector roads. These design measures will make the streets more accessible to all users by being consistent in design, have intuitive and predictable routes, and include tactile walking surface indicators at curbs. The inclusion of sidewalks on City streets also falls under the City's Strategic Road Safety Action Plan (RSAP)
<b>8</b>	My business receives weekly/daily deliveries. How can I make sure this is not impacted?	Access to each business will be maintained during construction. On rare occasions, if access cannot be maintained for short period of time, the project team will coordinate with the business owner to reduce impacts. We ask that each business fills out a business questionnaire for the project. This will help us get primary contacts for each business and relay important information to the contractor like peak delivery times.
<b>9</b>	Who do I call if my property is damaged due to the construction activities?	If damage is incurred, please contact the City of Ottawa Project Manager, who will coordinate with the project team to ensure that a thorough review of the damage is undertaken. Please note that prior to construction activities commencing, a third-party consultant will be hired by the contractor to document property conditions.
<b>10</b>	How will public transportation be impacted during construction?	Impacts to public transportation and traffic during construction are still under review and will be finalized during the detailed design stage.

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11	Will there be an advanced left turn signal for both approaches on Leitrim Road?	All left turns are expected to be fully protected (left turn arrow) to accommodate turning volumes during peak hours. The realignment of Leitrim Road will also provide better sightlines for westbound traffic turning left onto Bank Street.
12	I have a disability; will I be able to get around the construction?	<p>Under the terms and conditions of their contract, the contractor is required to prepare a Construction Site Pedestrian Control Plan which will ensure the provision of a safe and accessible path of travel for all pedestrians through and/or around the construction site.</p> <p>The plan shall ensure that persons with disabilities, as well as those with increased mobility needs (parents with strollers and/or young children, elderly pedestrians using canes, walkers, or wheelchairs, etc.), will be accommodated either through or around the construction site.</p> <p>The project team is available to review and facilitate accessibility related accommodations during construction.</p>
13	How can I stay informed of this project moving forward?	<p>They City will send out Resident Notices at key project milestones, such as construction startup and other major milestones. Residents are also encouraged to visit the project website for other project details.</p> <p><a href="http://ottawa.ca/BankLeitrim">ottawa.ca/BankLeitrim</a></p>