

As We Heard It Report:

New Sidewalk on Parkway Drive, Fellows Road, Westbury Road

Introduction

This “As we heard it report” for the proposed sidewalk on Parkway Drive, Fellows Road and Westbury Road includes the results from the consultation. The consultation consisted of an online survey led by the City of Ottawa and individual comments received from the public addressed to the Ward Councillor and the project manager. A virtual public open house was to be held by the Ward Councillor but was cancelled due to the lengthy storm-related power outage in May to June.

The report is broken down into the following three sections:

- A) Online public survey results
- B) Virtual public open house
- C) Individual public comments received by email

Summary

The key findings from the consultation are summarized as follows:

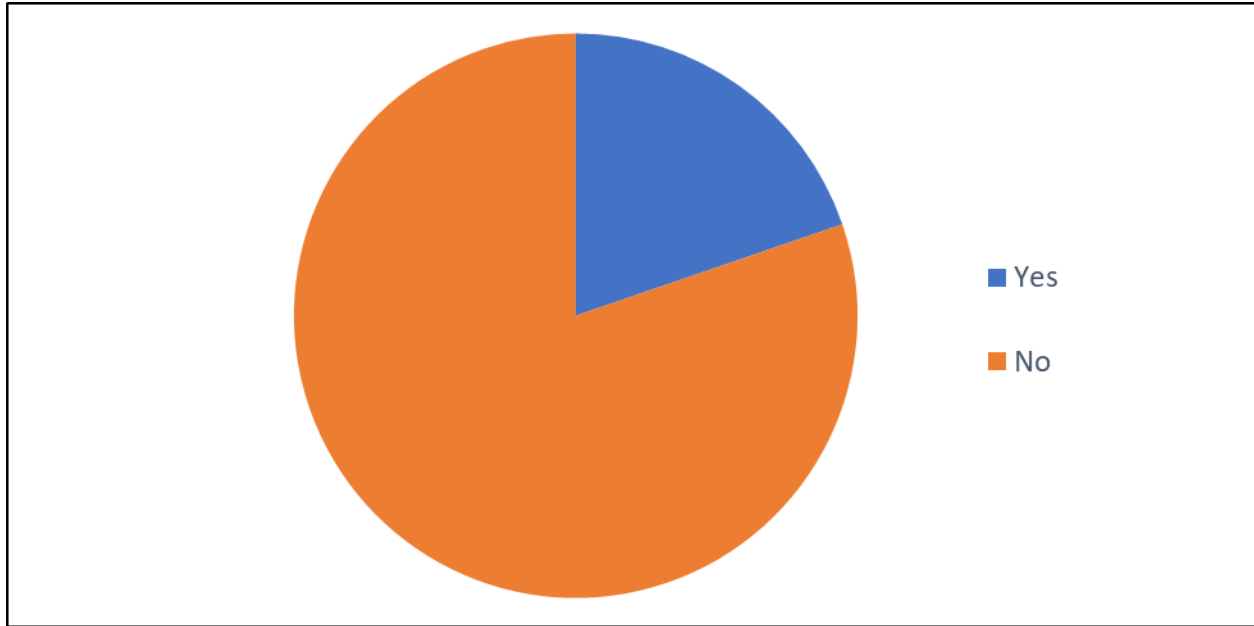
- ◆ 81 people completed the online public survey between May 11 and June 30, 2022
- ◆ 15 people submitted comments by email
- ◆ Based on the results of the online survey, comments and emails received, the majority of respondents support the project
- ◆ The main concerns and comments raised included:
 - Safety concerns for children, pedestrians and cyclists sharing the road with cars and school buses. Conditions are worse during the winter
 - Concerns about narrowing the roadway and impacts to on-street parking and winter maintenance (snowplows)
 - Preferences to build the sidewalk on the west side of Fellows Road with streetlights

- Support for building a pedestrian crossover on Highgate Road at Westbury Road intersection

A) Online Public Survey Results

The online public survey was available from May 11 to June 30, 2022 and was completed by 81 people. This section includes the results of the online survey.

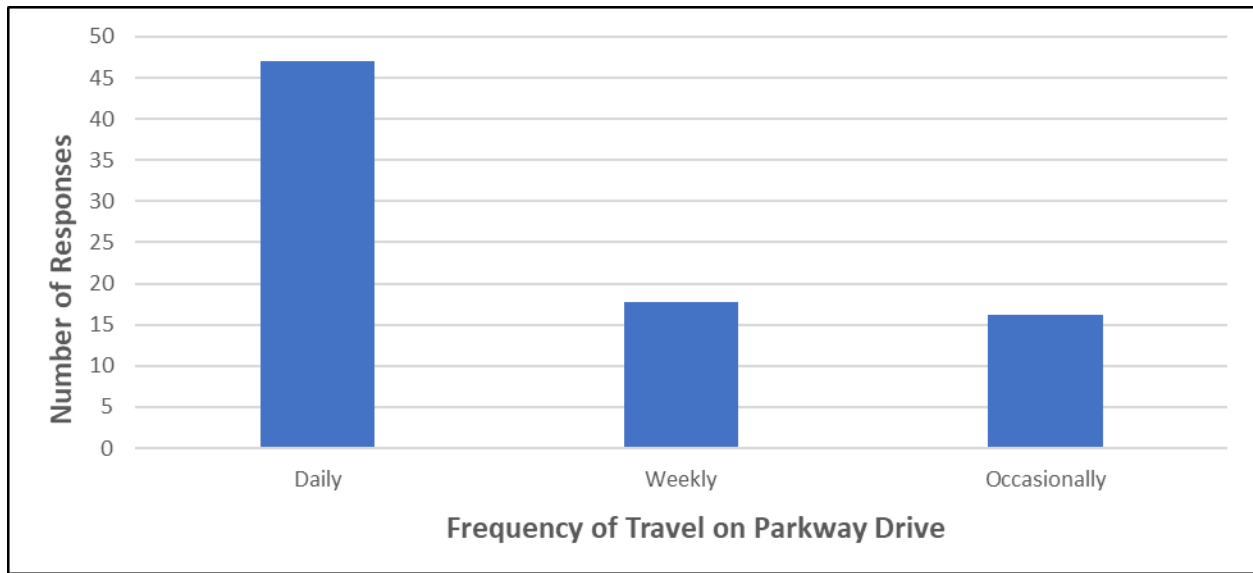
1. Are you a resident of the streets impacted?



Response	Total number of responses	Total percentage of responses
Yes	16	20 %
No	65	80 %

*81 respondents

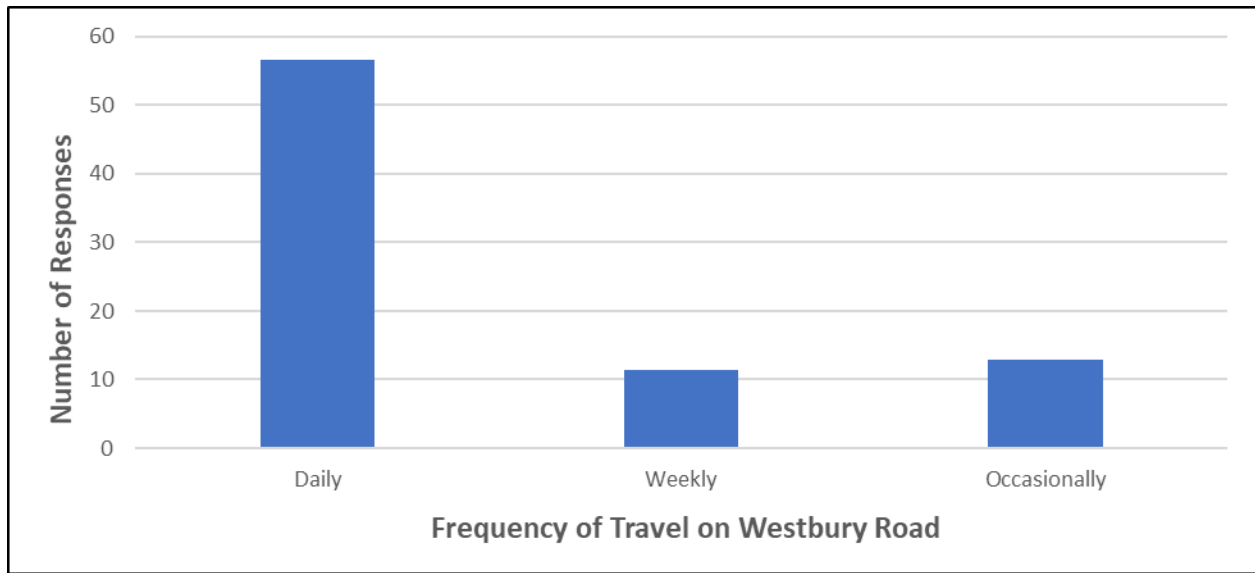
2a. How often do you use Parkway Drive between Iris Street and Drury Lane?



Response	Total number of responses	Total percentage of responses
Daily	47	58 %
Weekly	18	22 %
Occasionally	16	20 %

*81 respondents

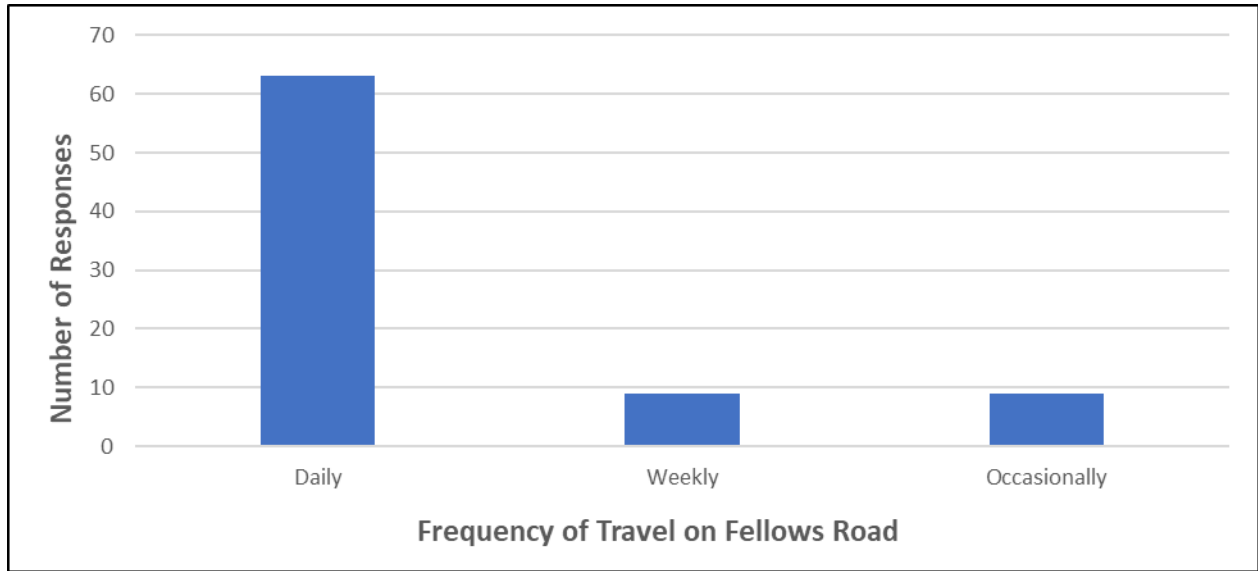
2b. How often do you use Westbury Road?



Response	Total number of responses	Total percentage of responses
Daily	57	70 %
Weekly	11	14 %
Occasionally	13	16 %

*81 respondents

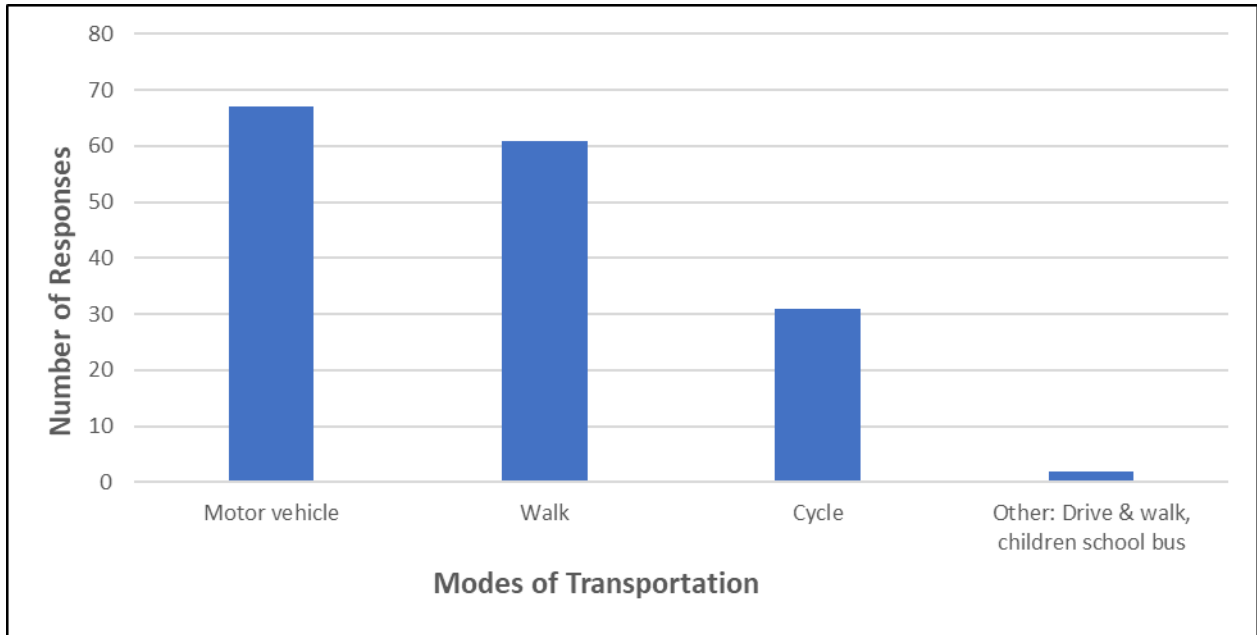
2c. How often do you use Fellows Road?



Response	Total number of responses	Total percentage of responses
Daily	63	78 %
Weekly	9	11 %
Occasionally	9	11 %

*81 respondents

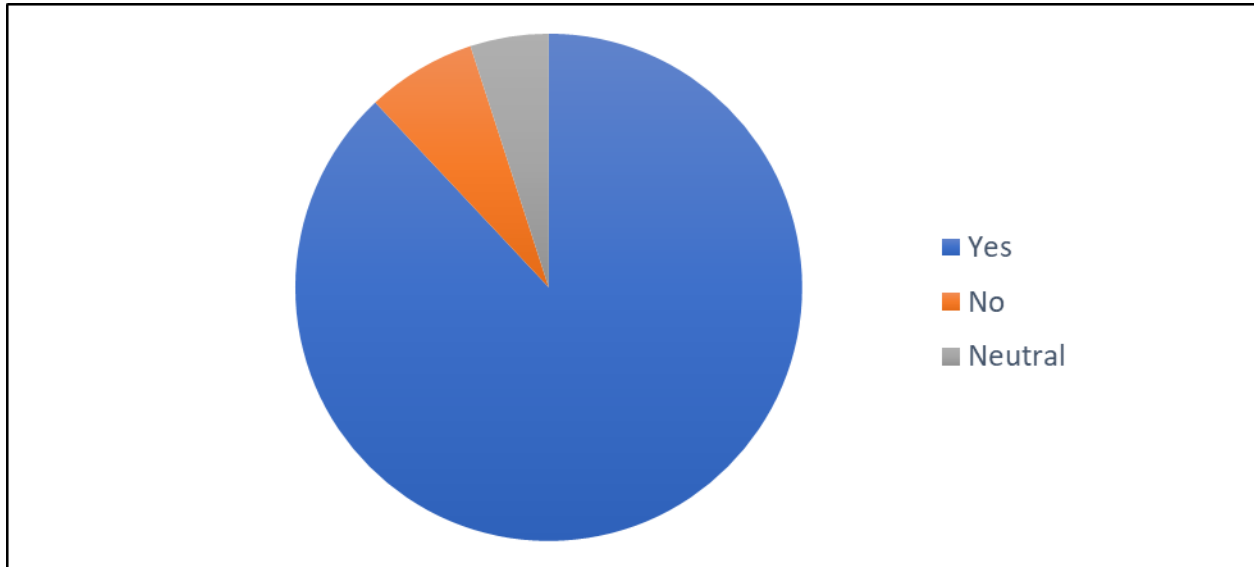
3. What mode(s) of transportation do you use when travelling these streets?



Response	Total number of responses	Total percentage of responses
Motor Vehicle	67	42 %
Walk	61	38 %
Cycle	31	19 %
Other mode of travel: drive & walk, children school bus	2	1 %

* Respondents were able to select more than one mode of travel. There was a total of 161 responses from the 81 respondents as each person could provide more than one answer.

4. Do you have any concerns regarding pedestrian safety when walking along Parkway Drive, Fellows Road and Westbury Road?



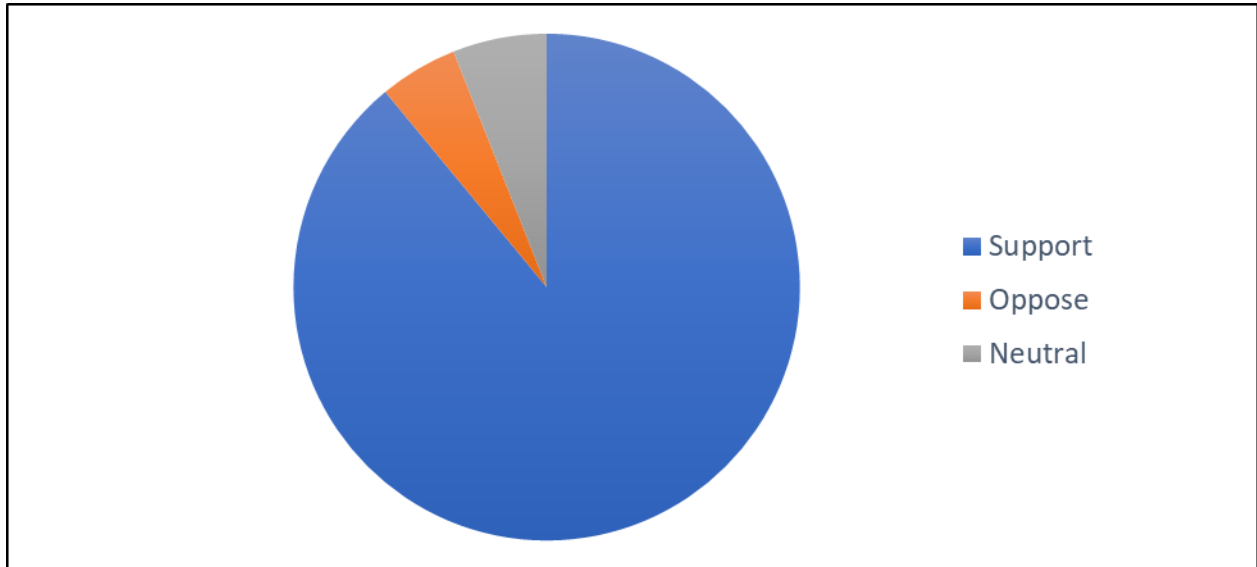
Response	Total number of responses	Total percentage of responses
Yes	71	88 %
No	6	7 %
Neutral	4	5 %

*81 respondents

Respondents who said yes were provided with the opportunity to describe their specific concern. A total of 51 respondents provided comments as summarized in the table below.

Comment
Safety concerns for children, pedestrians and cyclists on the road.
Safety conditions are worse for pedestrians during the winter with parked cars.
Increased volume of cars and school buses during peak times at drop-off and pick-up.
Need sidewalk for children walking and cycling to and from school.
Oppose narrowing Westbury Road.
Eliminate on-street parking during winter along Westbury Road.

5. Do you support the current proposal of a sidewalk on the east side of Parkway Drive from Iris Street to Drury Lane?



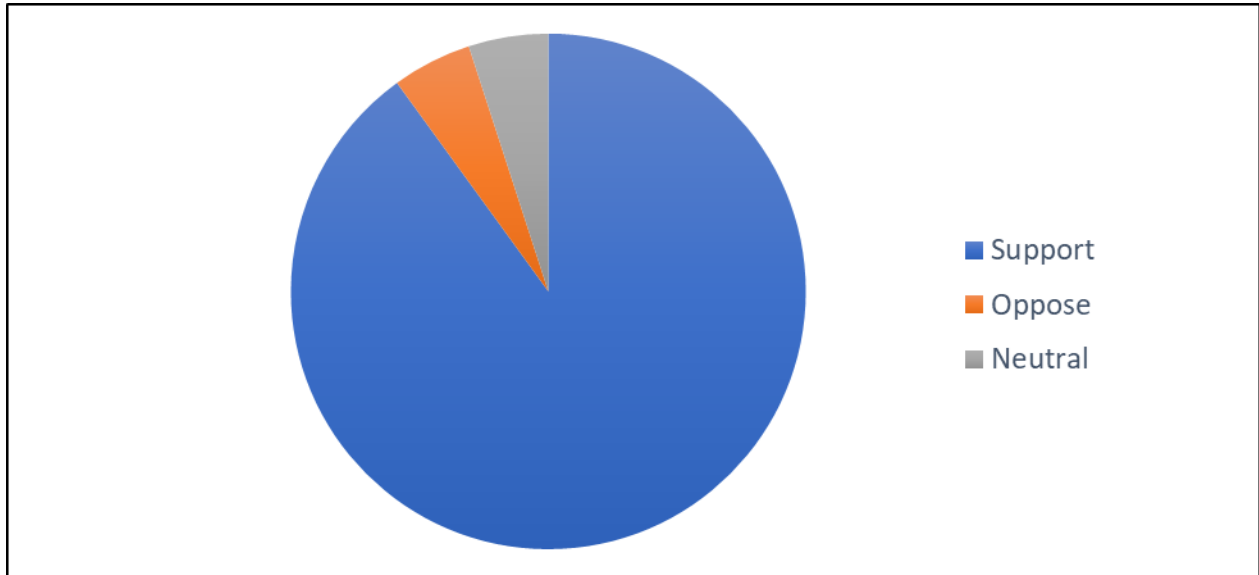
Response	Total number of responses	Total percentage of responses
Support	72	89 %
Oppose	4	5 %
Neutral	5	6 %

*81 respondents

Respondents who opposed were provided with the opportunity to describe their specific concern. A total of 4 respondents provided concerns as summarized in the table below.

Comment
Street is too narrow for a sidewalk. Conditions are worse during the winter for snowplows and emergency vehicles.
Reduce sidewalk width to 1.5 metres throughout.
On-street parking should be removed on both sides of the street if road is narrowed.
Oppose sidewalk.

6. Do you support the current proposal of a sidewalk on the north side of Drury Lane and east side of Fellows Road from Parkway Drive to Westbury Road?



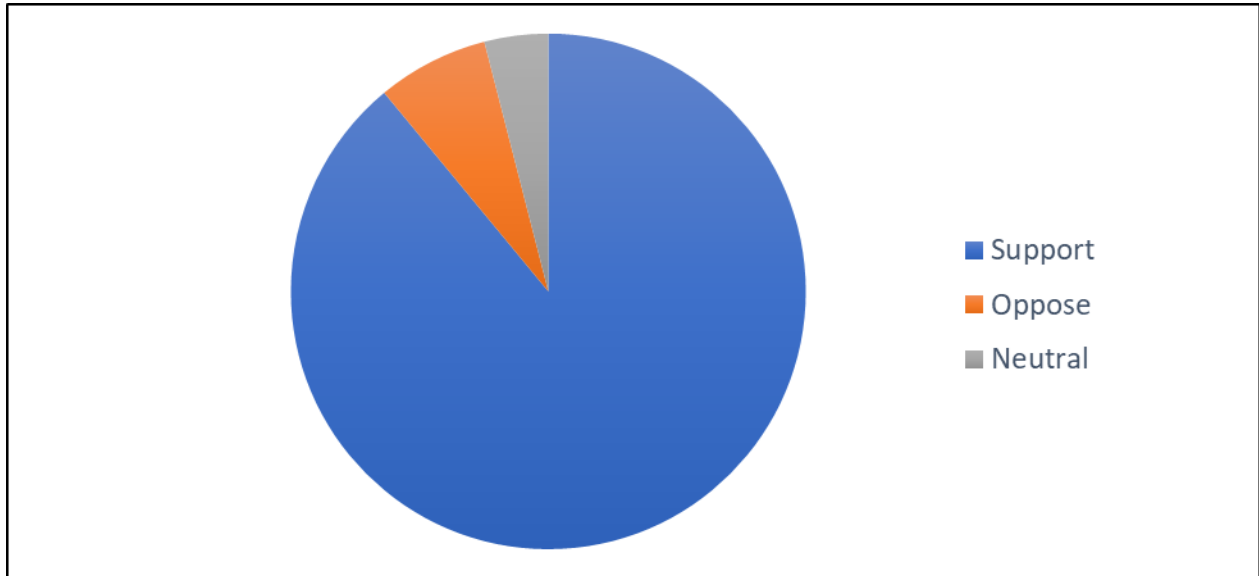
Response	Total number of responses	Total percentage of responses
Support	73	90 %
Oppose	4	5 %
Neutral	4	5 %

*81 respondents

Respondents who opposed were provided with the opportunity to describe their specific concern. A total of 4 respondents provided concerns as summarized in the table below.

Comment
Road should be widened to accommodate cars and buses and reduce congestion.
Preserving trees should be a priority.
Locate sidewalk on west side of Fellows Road, same side as streetlights and community mailbox.
Oppose sidewalk.

7. Do you support the current proposal of a sidewalk on the north side of Westbury Road between Highgate Road and the end of the cul-de-sac on Westbury Road?



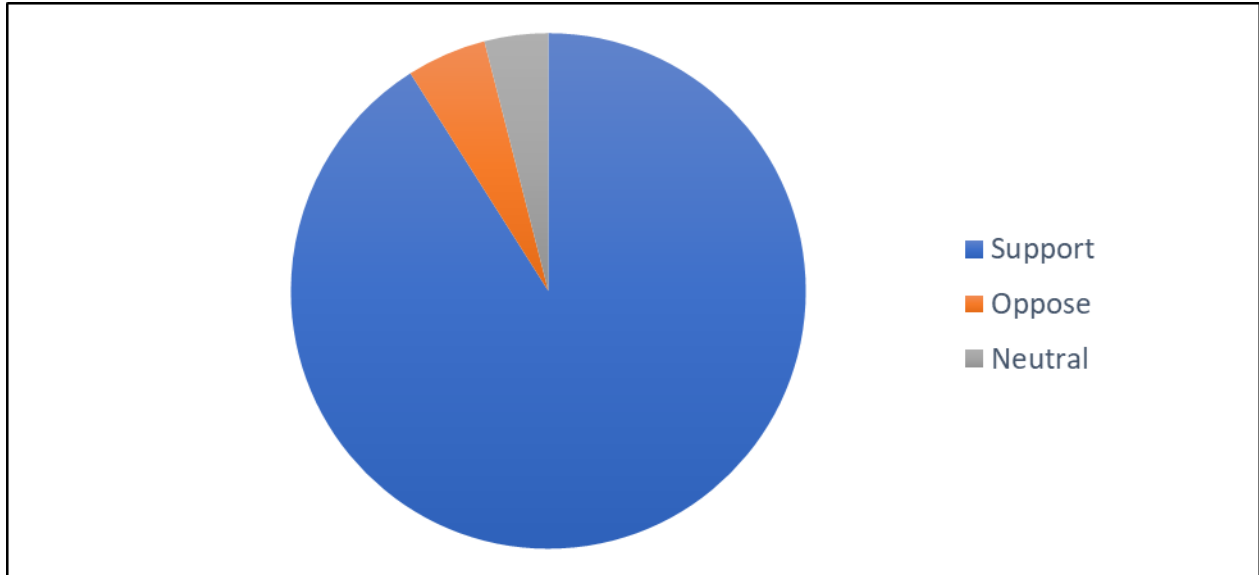
Response	Response	Total number of responses
Support	72	89 %
Oppose	6	7 %
Neutral	3	4 %

*81 respondents

Respondents who opposed were provided with the opportunity to describe their specific concern. A total of 6 respondents provided concerns as summarized in the table below.

Comment
On-street parking should be removed on both sides of the street if road is narrowed.
Conditions are worse in the winter for snowplows with on-street parking.
Road should be widened to accommodate parked cars and reduce congestion.
Prefer sidewalk on the south side of Westbury.
Oppose sidewalk.

8. The current proposal to introduce a sidewalk and retain mature trees requires narrowing of the existing roadway in certain areas. To ensure emergency vehicles such as fire trucks, and school buses can continue to travel along these roads, on-street parking would be restricted to one side of the street at these locations. Do you support the removal of some on-street parking to provide a sidewalk and retain mature trees?

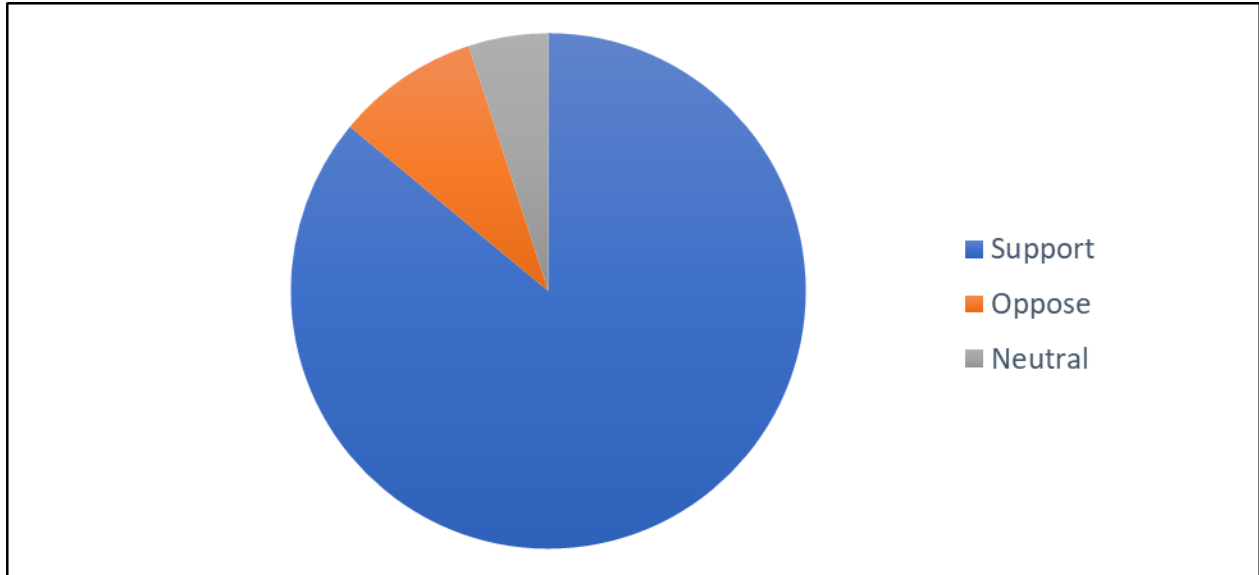


Response	Response	Total number of responses
Support	74	91 %
Oppose	4	5 %
Neutral	3	4 %

*81 respondents

9. The proposed plan includes other features along with the sidewalk. To help us refine the recommended plan, please indicate your support of the following infrastructure:

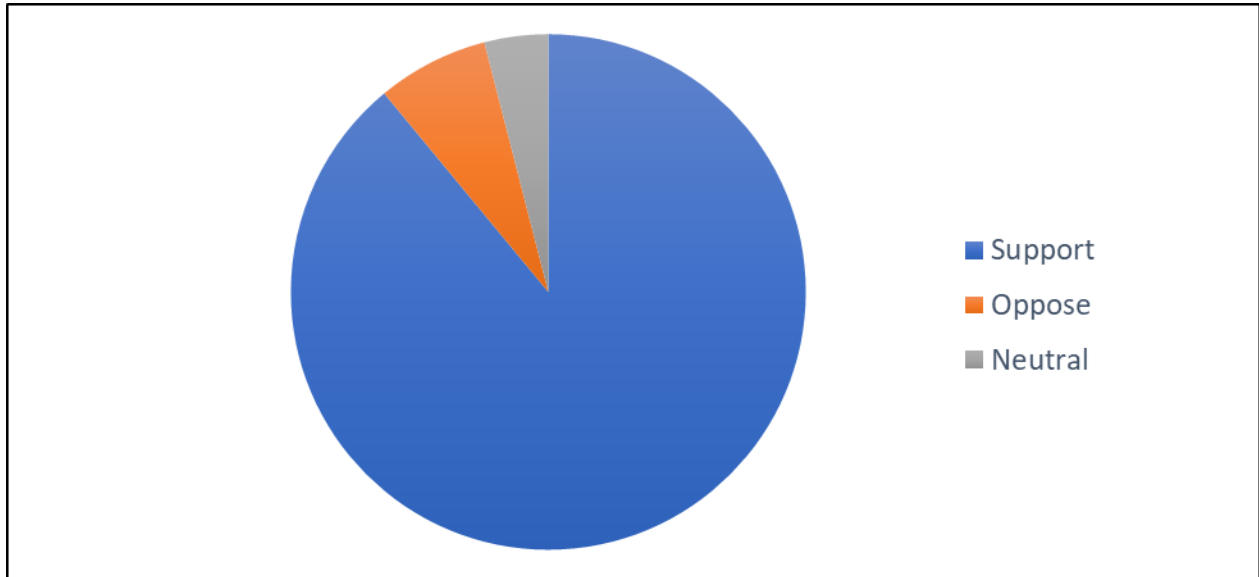
9a. Tighten corner radii: Narrowing at the intersection of a side street by tightening the corner radii. This design reduces the pedestrian crossing distance at an intersection and encourages motorists to make slower turns around the corner.



Response	Total number of responses	Total percentage of responses
Support	70	86 %
Oppose	7	9 %
Neutral	4	5 %

*81 respondents

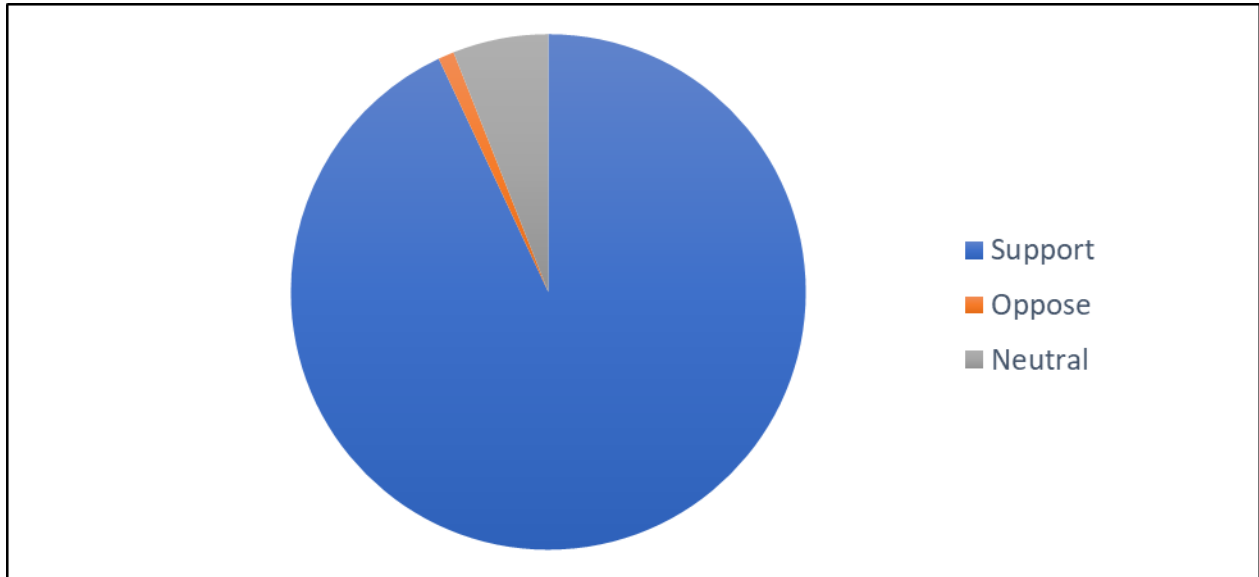
9b. Pedestrian crossover on Highgate Road just north of Westbury Road providing a safe crossing for pedestrians.



Response	Total number of responses	Total percentage of responses
Support	72	89 %
Oppose	6	7 %
Neutral	3	4 %

*81 respondents

9c. Multi-use pathway at the end of the cul-de-sac on Westbury Road extending from the sidewalk to the Pinecrest Creek Pathway.



Response	Total number of responses	Total percentage of responses
Support	75	93 %
Oppose	1	1 %
Neutral	5	6 %

*81 respondents

10. General comments and additional feedback.

A total of 40 comments were provided in the survey. Comments are summarized in the table below with the number of responses that correspond to each theme or idea.

Comment	Total number of responses
Provide 3-way stop at Parkway Drive and Drury Lane.	1
Pedestrians and cyclists should be priority.	1
Support sidewalk. Children and pedestrian safety.	24
Support multi-use pathway to Pinecrest Creek pathway.	3
Increased safety concerns for children and pedestrians in the winter.	2
Oppose road narrowing.	2
Provide safe route for cyclists.	2
Locate sidewalk on west side of Fellows Road, same side as streetlights and connects to path between Drury Lane and Rideout.	1
Concerned about vehicle speeds and on-street parking. During school peak hours the area is very congested with traffic, buses and parked cars.	2
Prohibit on-street parking on both sides where road is narrowed.	1
Pedestrian crossover at Highgate Road should be located at the intersection of Westbury Road.	4
Provide 3 way stop at Highgate and Westbury Road intersection.	1
Preserving mature trees a priority.	1
Prohibit on-street parking on Westbury Road during school peak hours (drop-off and pick-up).	1
Sidewalk width should be 1.5 metres throughout corridor.	1
Prohibit on-street parking on west side of Parkway Drive during winter.	1
Oppose sidewalk. Street should be widened to facilitate traffic.	1

B) Virtual Public Open House

A virtual public open house for the proposed sidewalk on Parkway Drive, Fellows Road and Westbury Road Project was scheduled to be held by Councillor Rick Chiarelli on May 26, 2022 at 6:30 pm. The event was promoted in the Councillor's weekly newsletter and Facebook and Twitter accounts.

Unfortunately due to the City-wide storm power outage that began May 21, 2022 the event was cancelled. The public comment and survey periods were extended to June 30, 2022 allowing the public additional time to view the material online and provide their feedback on the proposed project.

C) Individual Public Comments Received by Email

A total of 15 people submitted comments by email to the ward Councillor and the City's project manager. The following is a consolidation of the comments received by email.

Comment
Install sidewalk on west side of Fellows Road, same side as streetlighting and community mailbox.
Support sidewalk on north side of Westbury Road.
Oppose sidewalk and narrowing the road.
Concerned with vehicle speeds, lack of law enforcement, winter maintenance.
Concerned with impacts of narrowing the road.
Oppose removal of on-street parking.