



Results of Ottawa Public Health's Public Consultation Survey on Enhanced Harm Reduction Services in Ottawa

September 2016



Executive Summary

This report presents results of Ottawa Public Health's (OPH) public consultation survey on enhanced harm reduction services in Ottawa. The objective of the survey was to give residents, community partners, and businesses an opportunity to share their thoughts on enhanced harm reduction services in our city. From July 7 to August 8, 2016, over 2,200 people completed the survey, which was available online and in paper format in English and French. The survey was anonymous, confidential, and voluntary.

This report outlines findings with respect to:

- Expanding harm reduction services in areas of the city that do not currently have services;
- Expanding hours of harm reduction services in Ottawa;
- Introducing harm reduction dispensing units; and
- Introducing supervised injection services (SIS) in Ottawa.

The results of the survey outlined in this report, as well as the responses to the open-ended survey questions will be used to inform future program planning.

Survey results indicated that:

- 60% of respondents thought that offering harm reduction services in more areas of the city would be beneficial.
- 66% of respondents thought that longer hours would be beneficial.
- 62% of respondents thought that having harm reduction dispensing units available would be beneficial.
- 66% of respondents thought that having supervised injection services available would be beneficial.
- 46% of respondents had concerns with one or more of the proposed services. 36% had concerns specific to supervised injection services, the top three of which were:
 1. an increased presence of people who use drugs in the neighbourhood [where a service would be offered];
 2. an increase in drug selling or trafficking in the area; and
 3. a negative impact on the reputation or image of the community.

When asked for recommendations on how to address community concerns, specifically regarding supervised injection services, the top three recommendations were:

1. Provide information to the community about the goals and benefits of supervised injection services (61%);
2. Evaluate services, share results with the community and respond to evaluation results (58%);
3. Establish a community advisory group to identify and address issues as they emerge (50%).

Note: As the online consultation is a convenience sample, results cannot be generalized to the Ottawa population. As such, the results describe only the characteristics and opinions of those who elected to complete the survey and do not necessarily represent the opinions of all people in Ottawa.

Ottawa Public Health thanks all those who took the time to participate in this survey. OPH will share and validate survey results with key stakeholders and discuss implications for current and future plans as well as next steps for enhanced harm reduction services in Ottawa. OPH looks forward to continuing this conversation with the community as we work with many community partners to ensure the public health needs of Ottawa residents are met and their health improved.

Background

This consultation was recommended in the report titled, [Enhanced Harm Reduction Services – Data, Guiding Principle and Next Steps](#) and accompanying technical report, which was presented to and approved by the Ottawa Board of Health on June 20, 2016. The report summarized drug use as well as treatment and harm reduction services currently available in Ottawa. The report included a guiding principle stating Ottawa Board of Health’s support for and encouragement of the Ottawa community to enhance harm reduction services, including supervised injection services. It also outlined a consultation plan to engage the public on expanding harm reduction services in Ottawa.

The public consultation survey provided an opportunity for community partners, businesses, members of the public and service users to provide meaningful input to OPH and other harm reduction service providers regarding their thoughts on proposed options to enhance harm reduction services in the city.

The consultation is being followed by a series of targeted stakeholder meetings to share survey results and discuss service providers’ perspectives of the implications of the survey results for implementing service enhancements. The targeted stakeholder meetings will start in late summer and continue throughout the fall of 2016.

OPH worked to capture the opinions and voices of as many groups as possible with attention to age, income, and participants’ geographical location in Ottawa. In addition, OPH sought input from people with lived experience of using drugs; those who work with people who use drugs; as well as members of the broader community who have no personal connection with drug use or harm reduction services.

Note: As the online consultation is a convenience sample, results cannot be generalized to the Ottawa population. As such, the results describe only the characteristics and opinions of those who elected to complete the survey and do not necessarily represent the opinions of all people in Ottawa.

Methodology

OPH conducted the survey from July 7 to August 8, 2016. The survey was anonymous, confidential, voluntary, and available in both English and French. To be eligible respondents had to live, work or go to school in Ottawa, be 16 years of age or older, and consent to participate.

The public consultation survey was promoted through social media (Twitter and Facebook) and via the OPH website. The consultation was also widely promoted through existing networks and community partners. A paper copy of the survey was distributed to community partners to make available for service users. OPH's Site program also provided paper copies for partners or clients as needed. In addition to the online survey, people were also able to access a dedicated email account and the Ottawa Public Health Information Line (OPHIL) to pose any questions or provide further feedback.

The survey consisted of 13 questions related to harm reduction services and four were demographic questions. Specifically, the survey collected input and ideas on:

- Expanding harm reduction services in areas of the city that do not currently have services;
- Expanding hours of harm reduction services in Ottawa;
- Introducing harm reduction distributions units; and
- Introducing supervised injection services in Ottawa.

Data were collected using FluidSurveys' enterprise platform and analyzed using Excel and Stata SE version 14.0.

As the online consultation is a convenience sample, results cannot be generalized to the Ottawa population. As such, the results describe only the characteristics and opinions of those who elected to complete the survey and do not necessarily represent the opinions of all people in Ottawa.

Response Characteristic

Of 2,681 surveys started, 2,263 surveys were completed and included in analyses. 2,206 were completed online, 32 were completed on paper, and 25 were completed as part of the Site Needle & Syringe Program client input survey. The survey took an average of 10 minutes to complete. 99% of the surveys were completed in English. The majority of surveys (1,203/2,263) were completed within the first week the survey was open, between July 7 and July 13, 2016.

Where were respondents from?

Responses indicated that input was received from all regions of the city (Table 1). A total of 81% of respondents provided either the postal code or nearest major intersection where they were living or staying. Based on this information, the highest number of responses came from neighbourhoods in the Somerset, Rideau-Vanier, and Kitchissippi wards.

Note: As the online consultation is a convenience sample, results cannot be generalized to the Ottawa population. As such, the results describe only the characteristics and opinions of those who elected to complete the survey and do not necessarily represent the opinions of all people in Ottawa.

Table 1. Proportion of respondents to OPH's Public Consultation Survey on Enhanced Harm Reduction Services survey by City ward, 2016 (n=2,263)

Ward	Number
Somerset	327
Rideau-Vanier	227
Kitchissippi	173
Capital	139
Alta Vista	83
River	80
Knoxdale-Merivale	60
Rideau-Rockcliffe	60
Bay	58
Orleans	57
College	57
Stittsville-Kanata West	47
Innes	43
Cumberland	43
Kanata South	41
Barrhaven	35
Gloucester-Southgate	35
Kanata North	32
Rideau-Goulbourn	30
Gloucester-South Nepean	29
West Carleton-March	25
Beacon Hill-Cyrville	25
Osgoode	19
Outside Ottawa	100
Unknown	438

Note: This table describes location of residence. Because the survey was open to individuals living or working in Ottawa, some respondents may reside outside Ottawa.

Note: As the online consultation is a convenience sample, results cannot be generalized to the Ottawa population. As such, the results describe only the characteristics and opinions of those who elected to complete the survey and do not necessarily represent the opinions of all people in Ottawa.



Who are the respondents?

Respondents represented all age categories and annual household income groups; however, the majority of respondents were younger adults and higher-earning individuals. The highest proportions of respondents were in the 25 to 34 year-old age group (28%) (Figure 1) and reported \$100,000 or more annual household income before taxes (32%) (Figure 2).

Figure 1. Proportion of respondents to OPH’s Public Consultation Survey on Enhanced Harm Reduction Services survey by age group, 2016 (n=2,263)

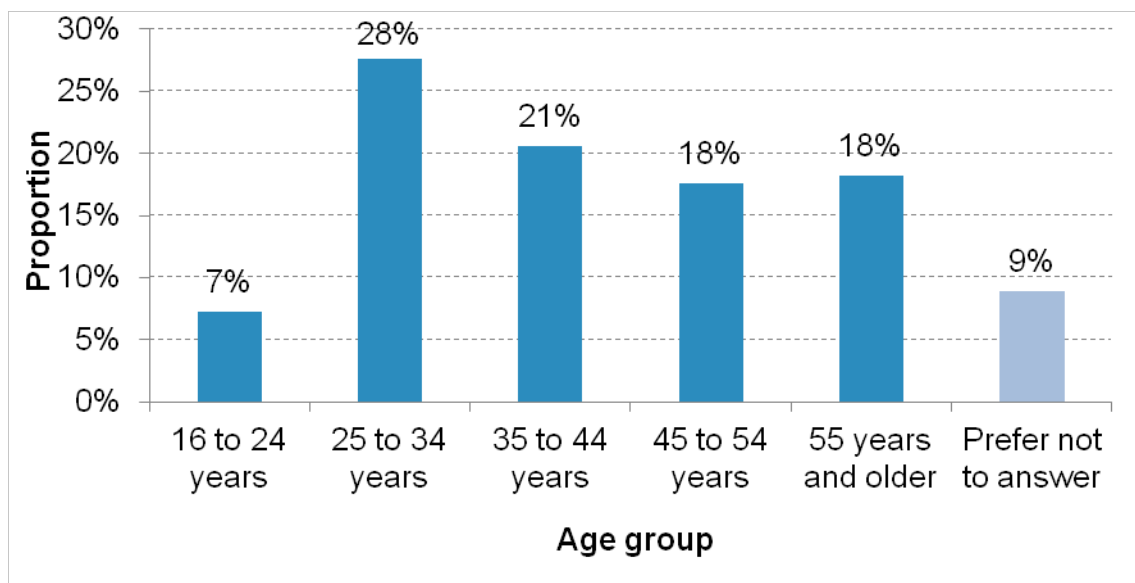
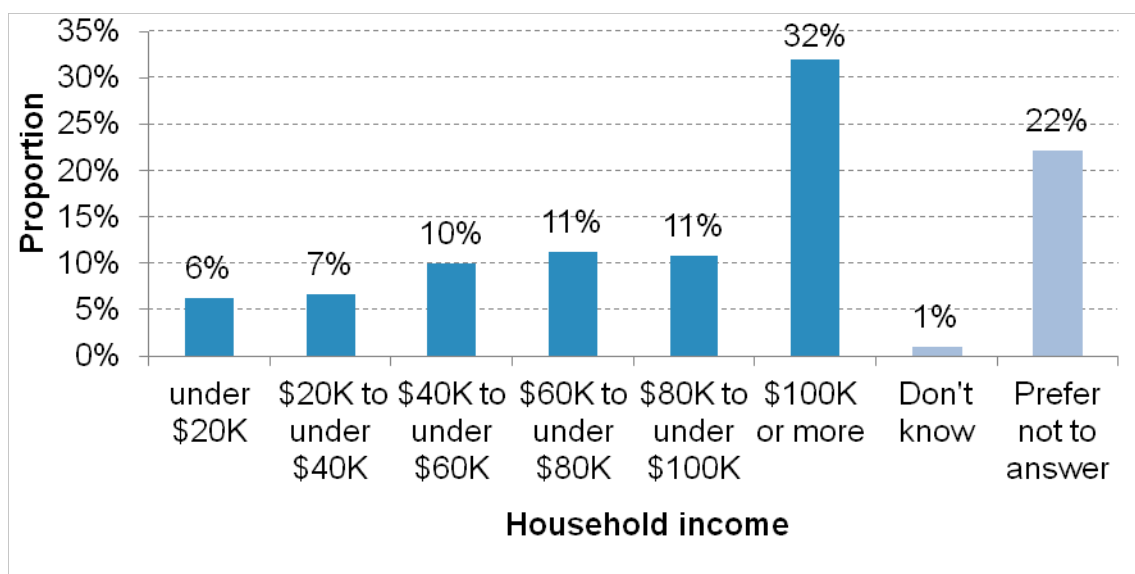


Figure 2. Proportion of OPH’s Public Consultation Survey on Enhanced Harm Reduction Services survey by annual household income before taxes, 2016 (n=2,263)

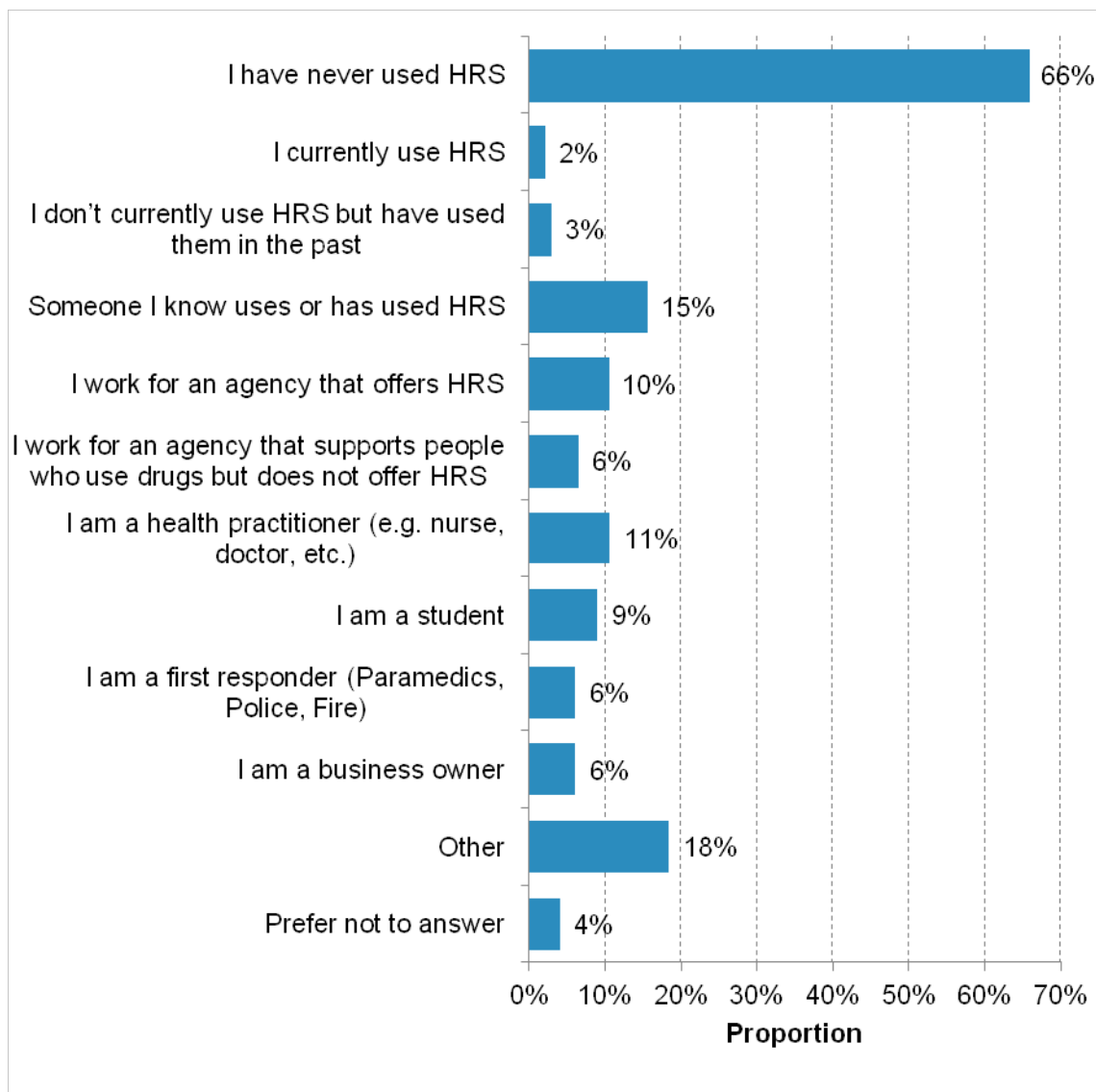


Data note: K – thousand

Note: As the online consultation is a convenience sample, results cannot be generalized to the Ottawa population. As such, the results describe only the characteristics and opinions of those who elected to complete the survey and do not necessarily represent the opinions of all people in Ottawa.

Respondents were asked to select with which group(s) they identified. Respondents were allowed to select more than one group (Figure 3).

Figure 3. Description of OPH’s Public Consultation Survey on Enhanced Harm Reduction Services survey respondents, 2016 (n=2,263)



Data notes:

HRS – Harm reduction services

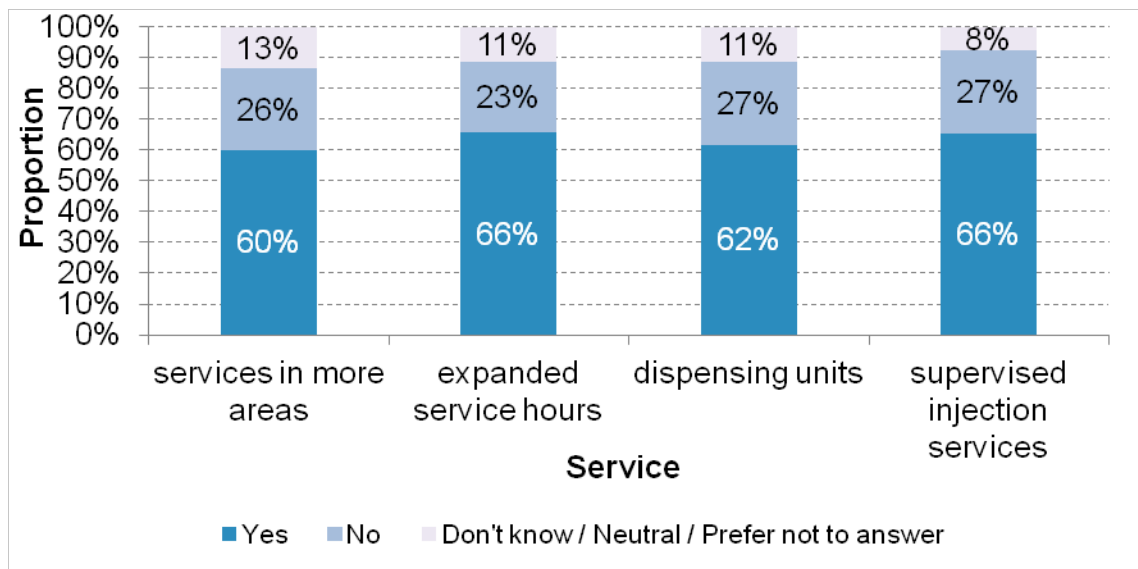
Does not add up to 100% as multiple response options could be selected.

Note: As the online consultation is a convenience sample, results cannot be generalized to the Ottawa population. As such, the results describe only the characteristics and opinions of those who elected to complete the survey and do not necessarily represent the opinions of all people in Ottawa.

Results

Survey results indicate that 60% of respondents were in favour of offering harm reduction services in more areas of the city and 66% thought that longer hours would be beneficial (Figure 4). 62% indicated that having harm reduction dispensing units available would be beneficial and 66% were in favor of establishing supervised injection services in the city. When asked about concerns regarding the four options for enhanced harm reduction services, more than half (54%) of those surveyed indicated they had no concerns with any of the proposed enhancements.

Figure 4. Proportion of OPH’s Public Consultation Survey on Enhanced Harm Reduction Services survey respondents who think service would be beneficial, 2016 (n=2,263)



Note: Does not add up to 100% for each service due to rounding.

Younger respondents, respondents with lower household income, current or former users of harm reduction services, and healthcare providers were more likely to think that offering each of the four proposed service enhancements would be beneficial. Older respondents, respondents with higher income, first responders, and business owners were less likely to think of each service enhancement as beneficial.

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Expanding locations and hours of existing harm reduction services:

60% of respondents thought that offering harm reduction services in more areas of the city would be beneficial (Table 2).

Table 2. Do you think that offering harm reduction services in more areas of the city would be beneficial?

Response	Number	Proportion (%)
Yes	1361	60
No	597	26
Don't know	188	8
Neutral	108	5
Prefer not to answer	9	0
Total	2263	100

Note: Does not add up to 100% due to rounding.

66% of respondents thought that expanding current harm reduction service hours would be beneficial (Table 3).

Table 3. Do you think that harm reduction services having longer hours would be beneficial?

Response	Number	Proportion (%)
Yes	1488	66
No	522	23
Don't know	167	7
Neutral	72	3
Prefer not to answer	14	1
Total	2263	100

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61% of respondents had no concerns about harm reduction services having longer hours or more locations (Table 4).

Table 4. Do you have any concerns about harm reduction services having longer hours or more locations?

Response	Number	Proportion (%)
No	1382	61
Yes	626	28
Don't know	72	3
Neutral	139	6
Prefer not to answer	44	2
Total	2263	100

Note: As the online consultation is a convenience sample, results cannot be generalized to the Ottawa population. As such, the results describe only the characteristics and opinions of those who elected to complete the survey and do not necessarily represent the opinions of all people in Ottawa.

Introducing harm reduction dispensing units:

62% of respondents thought that having harm reduction dispensing units would be beneficial in Ottawa (Table 5).

Table 5. Do you think that having harm reduction dispensing units in Ottawa would be beneficial?

Response	Number	Proportion (%)
Yes	1399	62
No	608	27
Don't know	114	5
Neutral	79	3
Prefer not to answer	63	3
Total	2263	100

51% of respondents no concerns about harm reduction dispensing units in Ottawa (Table 6).

Table 6. Do you have any concerns about having harm reduction dispensing units in Ottawa?

Response	Number	Proportion (%)
No	1151	51
Yes	822	36
Don't know	97	4
Neutral	122	5
Prefer not to answer	71	3
Total	2263	100

Note: Does not add up to 100% due to rounding.

Note: As the online consultation is a convenience sample, results cannot be generalized to the Ottawa population. As such, the results describe only the characteristics and opinions of those who elected to complete the survey and do not necessarily represent the opinions of all people in Ottawa.

Introducing supervised injection services:

66% of survey respondents thought that having supervised injection services would be beneficial in Ottawa (Table 7).

Table 7. Do you think that having supervised injection services in Ottawa would be beneficial?

Response	Number	Proportion (%)
Yes	1483	66
No	605	27
Don't know	29	1
Neutral	40	2
Prefer not to answer	106	5
Total	2263	100

Note: Does not add up to 100% due to rounding.

The top four reasons cited for the support of supervised injection services were:

- Reduce the risk of injury and death (65%);
- Help reduce the risk of infectious diseases like HIV/AIDS (65%);
- Reduce discarded needles (on street/in parks) (63%);
- Link people who use drugs or their affected family members with health, treatment and/or social services (63%).

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Table 8 shows respondents' views on the benefits of expanding harm reduction services to include supervised injection services in Ottawa.

Table 8. What benefits do you think supervised injection services in Ottawa would provide?

Benefit	Number	Proportion*
Reduce the risk of injury and death from drug overdose	1482	65%
Help reduce the risk of infectious diseases like HIV/AIDS and hepatitis C	1474	65%
Reduce discarded needles (on street/in parks)	1432	63%
Link people who use drugs or their affected family members with health, treatment and/or social services	1418	63%
Reduce public drug use (on street/in parks)	1376	61%
Reduce workload of ambulance/ police services	1241	55%
Increase safety within the community	1225	54%
I don't think there are benefits	481	21%
Other	261	12%
There may or may not be benefits, I'm not sure	51	2%

Data note: *Does not add up to 100% as multiple response options could be selected.

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Respondents were asked what model(s) they thought would be appropriate for supervised injection services in Ottawa; respondents had the option of selecting all models they felt applied. 57% of those surveyed indicated that fixed supervised injection services integrated within existing health and harm reduction services would be appropriate and 42% indicated that mobile services would be appropriate (Table 9).

Table 9. What model(s) do you think would be appropriate for supervised injection services in Ottawa?

Model	Number	Proportion*
Fixed service that is integrated within existing health and harm reduction services	1292	57%
Mobile service or van that can travel anywhere in the city to meet clients where they are	948	42%
I don't think there should be supervised injection services in Ottawa	542	24%
Fixed service that is a stand-alone service, not within existing health and harm reduction services	504	22%
I don't know	126	6%
Prefer not to answer	10	0%

Data note: *Does not add up to 100% as multiple response options could be selected.

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When asked about concerns regarding supervised injection services in Ottawa, 53% of those surveyed indicated they had no concerns (Table 10).

Table 10. Do you have any concerns about having supervised injection services in Ottawa?

Response	Number	Proportion (%)
No	1203	53
Yes	808	36
Don't know	34	2
Neutral	98	4
Prefer not to answer	120	5
Total	2263	100

The top three concerns cited about the addition of supervised injection services in Ottawa were:

- Increased presence of people who use drugs in the neighbourhood (35%);
- Increase in drug selling or trafficking in the area (31%);
- Negative impact on the reputation or image of the community (30%).

Note: As the online consultation is a convenience sample, results cannot be generalized to the Ottawa population. As such, the results describe only the characteristics and opinions of those who elected to complete the survey and do not necessarily represent the opinions of all people in Ottawa.

Table 11 shows the respondents' concerns about having supervised injection services in Ottawa.

Table 11. What concerns do you have about supervised injection services in Ottawa (Select all that apply)?

Concern	Number	Proportion*
Increased presence of people who use drugs in the neighbourhood	781	35%
Increase in drug selling/trafficking in the area	697	31%
Negative impact on reputation or image of the community	680	30%
Decrease in property values	659	29%
Increase in drug use	603	27%
Decline in neighbourhood cleanliness/quality of life	587	26%
Decrease in safety of my children/dependents	525	23%
Decrease in personal safety	516	23%
Increase in crime	513	23%
Decrease in business/profits	400	18%
Increase in discarded needles on the street	366	16%
Other	239	11%
I may or may not have concerns, I'm not sure	96	4%

Data note: *Does not add up to 100% as multiple response options could be selected.

When asked for recommendations on how to address community concerns, specifically regarding supervised injection services, the top three recommendations were:

- Provide information to the community about the goals and benefits of supervised injection services (61%);
- Evaluate services, share results with the community and respond to evaluation results (58%);
- Establish a community advisory group to identify and address issues as they emerge (50%).

Note: As the online consultation is a convenience sample, results cannot be generalized to the Ottawa population. As such, the results describe only the characteristics and opinions of those who elected to complete the survey and do not necessarily represent the opinions of all people in Ottawa.

Table 12 shows the respondents' recommendations for how to address community concerns about supervised injection services in Ottawa.

Table 12. Do you have recommendations for how to address community concerns about supervised injection services in Ottawa in Ottawa? (Select all that apply)

Recommendation	Number	Proportion*
Provide information to the community about the goals and benefits of supervised injection services	1371	61%
Evaluate services, share results with community, and respond to evaluation results	1320	58%
Establish a community advisory group to identify and address issues as they emerge	1131	50%
Establish a process to receive community feedback (e.g. a phone number or email address)	1058	47%
Increase lighting in the area around where the supervised injection service/s is/are located	960	42%
Other	516	23%
Increase police presence in the area	494	22%
I have no suggestions	163	7%

Data note: *Does not add up to 100% as multiple response options could be selected.

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Next Steps / Continuing the Conversation

Ottawa Public Health would like to thank all those who took the time to participate in this survey. In addition to the data analyzed in this report, respondents shared thousands of comments and ideas. Their input, stories and suggestions will help OPH and our community partners to better understand how Ottawa feels about the enhancement of harm reduction services in our community.

OPH will share and validate survey results with key stakeholders and discuss implications for current and future program plans as well as next steps for enhanced harm reduction services in Ottawa. Stakeholders include, but will not be limited to: representatives of people who use drugs; key community health partners and practitioners; business associations; community groups; first responders; and representatives from City of Ottawa departments. OPH looks forward to continuing this conversation with the community as we work with many others to ensure the public health needs of Ottawa residents continue to be met and improved.

Do You Need Help?

Are you concerned about your drug or alcohol use? Visit the Drug & Alcohol Helpline at:

- www.drugandalcoholhelpline.ca or call 1-800-565-8603 (24/7 service)

If you or someone you know is experiencing mental health concerns, here are some links to resources that might help:

- www.ottawa.ca/mentalhealthresources
- The Distress Centre 613-238-3311 (English only)

Mental Health Crisis Line 613-722-6914 (English and French) or toll free at 1-866-996-0991.

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Appendix 1. Results by ward

Table 13. Do you think that offering harm reduction services in more areas of the city would be beneficial?

	n	Yes	No	Don't know	Neutral	Prefer not to answer	Total
Somerset	327	77%	10%	8%	5%	0%	100%
Rideau-Vanier	227	70%	14%	10%	5%	1%	100%
Kitchissippi	173	78%	8%	10%	3%	0%	100%
Capital	139	77%	9%	10%	3%	1%	100%
Alta Vista	83	69%	19%	6%	5%	1%	100%
River	80	63%	23%	10%	5%	0%	100%
Knoxdale-Merivale	60	58%	27%	5%	10%	0%	100%
Rideau-Rockcliffe	60	75%	8%	10%	7%	0%	100%
Bay	58	66%	24%	5%	5%	0%	100%
Orleans	57	46%	39%	11%	5%	0%	100%
College	57	44%	39%	14%	4%	0%	100%
Stittsville-Kanata West	47	38%	49%	6%	6%	0%	100%
Innes	43	58%	28%	9%	5%	0%	100%
Cumberland	43	37%	47%	9%	7%	0%	100%
Kanata South	41	46%	44%	10%	0%	0%	100%
Barrhaven	35	26%	60%	6%	9%	0%	100%
Gloucester-Southgate	35	66%	26%	6%	3%	0%	100%
Kanata North	32	44%	50%	0%	6%	0%	100%
Rideau-Goulbourn	30	43%	47%	7%	3%	0%	100%
Gloucester-South	29	28%	52%	10%	10%	0%	100%
West Carleton-March	25	64%	32%	0%	4%	0%	100%
Beacon Hill-Cyrville	25	64%	32%	4%	0%	0%	100%
Osgoode	19	32%	53%	16%	0%	0%	100%
Outside Ottawa or Unknown	538	46%	41%	8%	5%	1%	100%
Total	2,263	60%	26%	8%	5%	0%	100%

Note: Row totals may not add up to 100% due to rounding

Note: As the on-line consultation is a convenience sample, results cannot be generalized to the Ottawa population, nor can inter-ward comparisons be reliably made. The results describe only the characteristics of those who elected to complete the survey and do not necessarily represent the opinions of all people in Ottawa or in a specific ward in Ottawa.

Table 14. Do you think that harm reduction services having longer hours would be beneficial?

	n	Yes	No	Don't know	Neutral	Prefer not to answer	Total
Somerset	327	84%	11%	4%	1%	1%	100%
Rideau-Vanier	227	78%	12%	7%	3%	0%	100%
Kitchissippi	173	81%	9%	8%	2%	0%	100%
Capital	139	85%	9%	5%	1%	0%	100%
Alta Vista	83	73%	18%	7%	1%	0%	100%
River	80	70%	18%	11%	1%	0%	100%
Knoxdale-Merivale	60	68%	20%	5%	7%	0%	100%
Rideau-Rockcliffe	60	77%	10%	12%	2%	0%	100%
Bay	58	66%	21%	12%	2%	0%	100%
Orleans	57	51%	33%	9%	5%	2%	100%
College	57	46%	26%	14%	12%	2%	100%
Stittsville-Kanata West	47	45%	45%	6%	4%	0%	100%
Innes	43	56%	30%	12%	2%	0%	100%
Cumberland	43	53%	28%	12%	7%	0%	100%
Kanata South	41	54%	29%	12%	2%	2%	100%
Barrhaven	35	26%	54%	9%	9%	3%	100%
Gloucester-Southgate	35	60%	20%	11%	6%	3%	100%
Kanata North	32	47%	47%	0%	6%	0%	100%
Rideau-Goulbourn	30	50%	43%	3%	3%	0%	100%
Gloucester-South	29	38%	55%	7%	0%	0%	100%
West Carleton-March	25	52%	32%	0%	12%	4%	100%
Beacon Hill-Cyrville	25	60%	32%	8%	0%	0%	100%
Osgoode	19	47%	47%	0%	5%	0%	100%
Outside Ottawa or Unknown	538	53%	34%	8%	4%	1%	100%
Total	2,263	66%	23%	7%	3%	1%	100%

Note: Row totals may not add up to 100% due to rounding

Note: As the on-line consultation is a convenience sample, results cannot be generalized to the Ottawa population, nor can inter-ward comparisons be reliably made. The results describe only the characteristics of those who elected to complete the survey and do not necessarily represent the opinions of all people in Ottawa or in a specific ward in Ottawa.

Table 15. Do you think that having harm reduction dispensing units in Ottawa would be beneficial?

	n	Yes	No	Don't know	Neutral	Prefer not to answer	Total
Somerset	327	80%	14%	3%	2%	0%	100%
Rideau-Vanier	227	69%	18%	6%	7%	0%	100%
Kitchissippi	173	80%	8%	8%	5%	0%	100%
Capital	139	81%	9%	9%	1%	0%	100%
Alta Vista	83	65%	20%	10%	4%	1%	100%
River	80	78%	20%	3%	0%	0%	100%
Knoxdale-Merivale	60	55%	35%	2%	7%	2%	100%
Rideau-Rockcliffe	60	80%	8%	5%	5%	2%	100%
Bay	58	71%	22%	5%	0%	2%	100%
Orleans	57	47%	40%	5%	7%	0%	100%
College	57	51%	39%	9%	0%	2%	100%
Stittsville-Kanata West	47	40%	49%	6%	4%	0%	100%
Innes	43	53%	33%	5%	9%	0%	100%
Cumberland	43	42%	47%	7%	5%	0%	100%
Kanata South	41	54%	46%	0%	0%	0%	100%
Barrhaven	35	29%	57%	11%	0%	3%	100%
Gloucester-Southgate	35	71%	23%	0%	6%	0%	100%
Kanata North	32	47%	47%	3%	3%	0%	100%
Rideau-Goulbourn	30	57%	43%	0%	0%	0%	100%
Gloucester-South	29	34%	55%	10%	0%	0%	100%
West Carleton-March	25	68%	32%	0%	0%	0%	100%
Beacon Hill-Cyrville	25	68%	32%	0%	0%	0%	100%
Osgoode	19	47%	53%	0%	0%	0%	100%
Outside Ottawa or Unknown	538	43%	38%	4%	4%	10%	100%
Total	2,263	62%	27%	5%	3%	3%	100%

Note: Row totals may not add up to 100% due to rounding

Note: As the on-line consultation is a convenience sample, results cannot be generalized to the Ottawa population, nor can inter-ward comparisons be reliably made. The results describe only the characteristics of those who elected to complete the survey and do not necessarily represent the opinions of all people in Ottawa or in a specific ward in Ottawa.

Table 16. Do you think that having supervised injection services in Ottawa would be beneficial?

	n	Yes	No	Don't know	Neutral	Prefer not to answer	Total
Somerset	327	86%	12%	1%	1%	0%	100%
Rideau-Vanier	227	77%	19%	2%	1%	1%	100%
Kitchissippi	173	88%	10%	1%	1%	1%	100%
Capital	139	90%	9%	0%	1%	0%	100%
Alta Vista	83	76%	22%	1%	1%	0%	100%
River	80	78%	20%	0%	3%	0%	100%
Knoxdale-Merivale	60	63%	33%	2%	2%	0%	100%
Rideau-Rockcliffe	60	87%	12%	0%	0%	2%	100%
Bay	58	72%	24%	2%	2%	0%	100%
Orleans	57	47%	49%	0%	4%	0%	100%
College	57	51%	40%	5%	2%	2%	100%
Stittsville-Kanata West	47	45%	47%	2%	6%	0%	100%
Innes	43	60%	35%	2%	2%	0%	100%
Cumberland	43	51%	47%	2%	0%	0%	100%
Kanata South	41	54%	46%	0%	0%	0%	100%
Barrhaven	35	43%	54%	0%	3%	0%	100%
Gloucester-Southgate	35	69%	29%	0%	0%	3%	100%
Kanata North	32	50%	47%	0%	3%	0%	100%
Rideau-Goulbourn	30	57%	40%	0%	3%	0%	100%
Gloucester-South	29	41%	55%	3%	0%	0%	100%
West Carleton-March	25	60%	32%	4%	0%	4%	100%
Beacon Hill-Cyrville	25	68%	32%	0%	0%	0%	100%
Osgoode	19	47%	47%	0%	5%	0%	100%
Outside Ottawa or Unknown	538	41%	36%	2%	3%	18%	100%
Total	2,263	66%	27%	1%	2%	5%	100%

Note: Row totals may not add up to 100% due to rounding

Note: As the on-line consultation is a convenience sample, results cannot be generalized to the Ottawa population, nor can inter-ward comparisons be reliably made. The results describe only the characteristics of those who elected to complete the survey and do not necessarily represent the opinions of all people in Ottawa or in a specific ward in Ottawa.

Table 17. What model(s) do you think would be appropriate for supervised injection services (SIS) in Ottawa?

	n	Fixed, integrated	Mobile	Should not be SIS	Fixed, standalone	Don't know	Prefer not to answer
Somerset	327	73%	57%	9%	30%	7%	0%
Rideau-Vanier	227	67%	55%	14%	30%	4%	1%
Kitchissippi	173	74%	58%	9%	29%	8%	1%
Capital	139	77%	57%	8%	30%	9%	0%
Alta Vista	83	69%	41%	19%	24%	8%	0%
River	80	64%	43%	19%	31%	10%	0%
Knoxdale-Merivale	60	62%	48%	30%	32%	3%	0%
Rideau-Rockcliffe	60	72%	58%	12%	22%	8%	2%
Bay	58	71%	60%	19%	21%	0%	0%
Orleans	57	47%	32%	42%	14%	5%	2%
College	57	49%	35%	37%	19%	12%	0%
Stittsville-Kanata West	47	40%	19%	51%	13%	6%	0%
Innes	43	58%	42%	35%	23%	0%	0%
Cumberland	43	47%	28%	42%	12%	2%	2%
Kanata South	41	56%	24%	41%	10%	0%	0%
Barrhaven	35	31%	29%	51%	17%	3%	0%
Gloucester-Southgate	35	60%	51%	29%	23%	3%	3%
Kanata North	32	44%	38%	44%	31%	3%	0%
Rideau-Goulbourn	30	60%	30%	37%	7%	3%	0%
Gloucester-South	29	38%	21%	52%	10%	3%	0%
West Carleton-March	25	64%	40%	32%	20%	0%	0%
Beacon Hill-Cyrville	25	52%	44%	32%	28%	4%	0%
Osgoode	19	47%	32%	53%	5%	0%	0%
Outside Ottawa or Unknown	538	34%	22%	32%	13%	5%	1%
Total	2,263	57%	42%	24%	22%	6%	0%

Data note: Row totals do not add up to 100% as multiple response options could be selected.

Note: As the on-line consultation is a convenience sample, results cannot be generalized to the Ottawa population, nor can inter-ward comparisons be reliably made. The results describe only the characteristics of those who elected to complete the survey and do not necessarily represent the opinions of all people in Ottawa or in a specific ward in Ottawa.

Appendix 2. Data tables

Table 18. Proportion of respondents to OPH's Public Consultation Survey on Enhanced Harm Reduction Services by age group, 2016

Age group	n	proportion
16 to 24 years	163	7%
25 to 34 years	625	28%
35 to 44 years	465	21%
45 to 54 years	397	18%
55 years and older	412	18%
Prefer not to answer	201	9%
Total	2,263	100%

Note: Does not add up to 100% due to rounding

Table 19. Proportion of respondents to OPH's Public Consultation Survey on Enhanced Harm Reduction Services by annual household income before taxes, 2016

Household income	n	proportion
under \$20K	140	6%
\$20K to under \$40K	151	7%
\$40K to under \$60K	226	10%
\$60K to under \$80K	255	11%
\$80K to under \$100K	244	11%
\$100K or more	724	32%
Don't know	21	1%
Prefer not to answer	502	22%
Total	2,263	100%

Note: As the on-line consultation is a convenience sample, results cannot be generalized to the Ottawa population. As such, the results describe only the characteristics and opinions of those who elected to complete the survey and do not necessarily represent the opinions of all people in Ottawa.

Table 20. Description of OPH’s Public Consultation Survey on Enhanced Harm Reduction Services survey respondents, 2016

Respondent description	n	Proportion
I have never used harm reduction services	1,490	66%
I currently use harm reduction services	46	2%
I don’t currently use harm reduction services but have used them in the past	62	3%
Someone I know uses or has used harm reduction services	349	15%
I work for an agency that offers harm reduction services	234	10%
I work for an agency that supports people who use drugs but does not offer harm reduction services	143	6%
I am a health practitioner (e.g. nurse, doctor, etc.)	239	11%
I am a student	204	9%
I am a first responder (Paramedics, Police, Fire)	137	6%
I am a business owner	136	6%
Other (please specify)	415	18%
Prefer not to answer	90	4%
Total	2,263	

Note: Does not add up to 100% as multiple response options could be selected

Note: As the on-line consultation is a convenience sample, results cannot be generalized to the Ottawa population. As such, the results describe only the characteristics and opinions of those who elected to complete the survey and do not necessarily represent the opinions of all people in Ottawa.

