Emergency & Protective Services
Ottawa Paramedic Service
2018 Budget Briefing Note

Description

The Ottawa Paramedic Service's integrated high performance system efficiently provides clinical excellence to bring residents and visitors sophisticated pre-hospital medicine. The Ottawa Paramedic Service also provides specialty services such as marine paramedics for waterways, tactical paramedics for police operations, and bike paramedics for special events.

The Service also delivers public education and injury prevention programs for City staff and stakeholders, manages all medical equipment purchases for the City of Ottawa, and oversees the defibrillator program, which includes the Police Service and Fire Services.

Programs/Services Offered

- Street Operations (50/50 cost sharing program with Ministry of Health and Long-Term Care (MOHLTC)). In 2016, the response volume was 137,993, which represents a 3.0% increase over the previous year. This works out to 378 responses per day.
- The Ottawa Central Ambulance Communications Centre (OCACC) is 100% funded by MOHLTC and provides call-taking and dispatching services to the City of Ottawa, United Counties of Prescott and Russell, and United Counties of Stormont, Dundas and Glengarry. In 2016, the OCACC provided call taking services for 133,450 calls and dispatching services for a response volume of 172,747.

- Special Operations - ensure public safety by providing medical coverage and response for special events in the City, such as Canada Day, international dignitary visits, conferences, special events and festivals. The majority of special events are on a cost recovery basis.
- Community Medicine Programs - promote a safe and healthy community by developing programs for public awareness. Training is run on a 100% cost recovery basis. In 2016, 620 First Aid, CPR and AED courses were provided to 12,186 participants.
- Public Access Defibrillator Program - placement of 900 defibrillators in public buildings, police, fire and OC Transpo vehicles. 116 lives have been saved since the program's inception in 2001.