

# **Emergency and Protective Services - Security and Emergency Management**

## **2017 Budget Briefing Note**

### **Description**

- Support a secure environment for citizens of Ottawa to live, work and play
- Lead City services to predict, prepare, respond and recover from major emergencies and events
- Create a secure work environment for staff through training, assessment, monitoring and response as well as through the delivery of security services, advice and guidance
- Lead corporate and community emergency preparedness and planning activities
- Manage the corporate radio program and coordinate the transition to a new radio system

### **Programs/Services Offered**

#### **Corporate Radio System**

- Manage the transition of approximately 5,500 radios from current system to a new radio system
- Manage the new radio system post implementation
- Provide governance and performance oversight

#### **9-1-1 Service Level Agreement**

- Manage Service Level Agreement with the Ottawa Police Service Board
- Manage funding agreement and provide governance and performance oversight

#### **Corporate Security**

- Manage Corporate security systems

- Provide incident management and investigation services
- Provide security education and training
- Provide event security planning and onsite security for special events
- Provide threat and risk assessments at City properties
- Manage Security Operations Centre
- Manage access control, alarm monitoring and reduction of nuisance alarms by greater than 88 per cent
- Provide Photo ID services

### **Office of Emergency Management**

- Administer the City of Ottawa Emergency Management Program
- Provide the public emergency preparedness education program: "Are You Ready?"
- Provide Emergency Management training and exercise to staff and external stakeholders
- Administer hazard identification and mitigation programs
- Manage the Emergency Management Accreditation Program (EMAP) ensuring ongoing compliance with the accreditation standards
- Manage Urban Search and Rescue (USAR) and Chemical, Biological, Radiological, Nuclear and Explosive (CBRNE) Task Forces
- Provide corporate coordination of major events and emergencies including the notification and event escalation through the Corporate Duty Officer Network