

Public Works & Environmental Services Department - Parks 2017 Budget Briefing Note

Description

The Public Works & Environmental Services Department is responsible for overseeing drinking water production and distribution, wastewater collection and treatment, surface water management, solid waste collection, processing and disposal, roads, parks, and forestry maintenance and operations, and parking development and operations.

Programs/Services Offered

Public Works & Environmental Services has clear service mandates and clear lines of business accountability including:

- One-stop shop for the city's road and park operations and maintenance, parking related matters; and environmental services such as drinking water, waste water, surface water and solid waste.
- Ability to respond quickly and share resources
- Common service districts for all field operations
- Clear service standards
- Structured around community needs
- Strong focus on continuous improvement and performance management.

Parks:

Provides centralized management of the City's parks including 478 sports fields and 284 ball diamonds, 4,135 hectares of parkland in more than 993 sites and 1835 play structures. Annually the branch completes an average of 5,500 service request with 97% being completed within established service levels.