

# **OUR VISION** "Let's be the most liveable mid-sized city in North America."

We champion the city-building agenda, plan and deliver growth opportunities and infrastructure, manage City assets, and foster economic prosperity.



Champion

the

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priorities

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Foster economic prosperity

#### **PLANNING SERVICES**

Planning Services plays a very important role for the City of Ottawa. By managing the evolution of the city, we are helping to enhance the quality of life so that people can live, prosper and connect in neighbourhoods, buildings and spaces that are vibrant, well designed, safely built and sustainable.

1,254
Planning Applications Received

#### **BOOTH STREET COMPLEX**

In 2019, staff worked to bring buildings that once housed the federal government's mining labs in the heart of Ottawa's Little Italy a major step closer to revitalization.

We are excited for new City Park and a complementary mix of potential land uses within 600 metres from a transit station.



### BARRHAVEN DOWNTOWN SECONDARY PLAN

The plan would see the 165 hectares Barrhaven Town Centre lands reimagined for a mix of residential and commercial uses with transit oriented development principles and interim development flexibilities.



### RICHMOND WEST WELL TREATMENT

This new city-owned water treatment station is the first one built in the city since the 90s, and it will serve for new residential growth in the Village of Richmond.



### 700 COPE DRIVE - NEW STITTSVILLE OCDSB SECONDARY SCHOOL

The school will have 64 classrooms, an outdoor track, two football/soccer fields, a surface parking lot for 120 vehicles, a bus loop within the site and extensive landscaping.



#### **BUILDING CODE SERVICES**

The Building Code Services branch is the regulatory authority for building construction for the City. The branch enforces the Ontario Building Code (OBC) to protect the public. The OBC establishes uniform minimum standards for health, life safety, fire protection, access, energy efficiency and structural sufficiency that must be included in the design and construction of a building.

9,785
Building Permits Issued

115,601
Building Inspections

### STREET NAME AND ADDRESS CHANGES

How we name our streets and number our buildings and properties within Ottawa is very important. We need to ensure that every building, park or facility has a unique address to make it easy to identify and locate.

In 2001, cities and townships were amalgamated into the new City of Ottawa. Combining these municipalities resulted in many duplicate and similar sounding street names. Also over time, development has resulted in the creation of physical barriers dividing streets into two or more disjointed segments.

The completion of the street anomaly project brought significant long term impacts to communities. It saw the City benefit from better wayfinding for emergency services and the ability to use its resources more efficiently. Most importantly, it helped resolve a public safety concern.



#### INFRASTRUCTURE SERVICES

Infrastructure Services mission is to implement city-building priorities from planning and delivering infrastructure projects, to managing infrastructure assets and investments.

\$50 B
Infrastructure assets to manage

\$565 M

New capital project authority in 2019

\$1.5 B
Value of Active Projects

**500+**Active capital projects

#### **FLORA FOOTBRIDGE**

The footbridge opened in June 2019, ahead of schedule. It provides a safe cycling and walking path between neighbourhoods by shortening commute times and offering a dedicated active and sustainable transportation route to schools, work, entertainment and shopping sites, such as Lansdowne in the Glebe.



#### COMBINED SEWAGE STORAGE TUNNEL

The CSST project reached a significant milestone on September 23, 2019 with the completion of the 6.2-kilometre tunneling operation. Construction activities are ongoing at nine sites across the central part of the city and is scheduled to be commissioned in 2020, as planned.



#### The CSST will:

- Reduce volume of combined sewage overflow to the Ottawa River by up to 43,000m3 (approximately 18 Olympic-sized swimming pools);
- Reduce frequency of overflow events during the swimming season from approximately 25 to 2;
- Reduce risk of basement flooding for approximately 7,000 residential properties in the Glebe/Centretown; and
- "Twin" a critical downtown sanitary sewer, allowing flow to be diverted for inspections and maintenance.

#### ROSEMOUNT

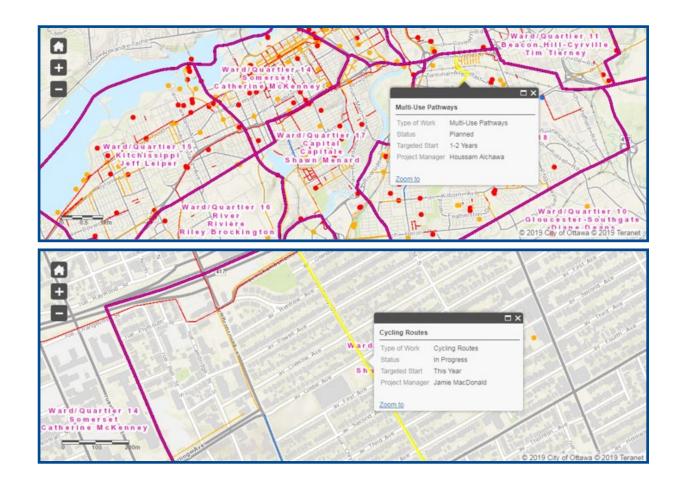
- Budget is \$3.5 million
- Construction in underway and expected to be complete by summer 2020
- Revitalization includes increasing public space, improving the entrance, new public art, improved accessibility while maintaining the heritage character.



# INNOVATIVE CAPITAL CONSTRUCTION FORECAST – ONLINE MAP

The City of Ottawa has published a current and forecasted construction projects on Ottawa.ca.

This new initiative allows members of the public to search areas of interest on maps for planned infrastructure projects.



### RIGHT OF WAY, HERITAGE AND URBAN DESIGN SERVICES

Right of Way, Heritage and Urban Design Services is responsible for building a vibrant and safe public realm to protect and enhance Ottawa's legacy.

\$136.9 M
Total letter of credit reduction

**14,911**Right of way permits issued includ

Right of way permits issued including road cut and encroachment

1,553

Geospatial Information Centre request for utility information

1,179

Legal survey projects

102

Heritage permits issued

#### HERITAGE INVENTORY PROJECT

In 2019 City Council approved the fourth and final report to Council as part of the Heritage Inventory Project totalling 3402 propeties added to the register.

The Heritage Register listings represent a wide range of built structures throughout the city and are located across all urban, suburban and rural areas. Listing on the register requires the property owner to provide the City 60 days notice before receiving a demolition permit.



### ROAD ACTIVITY BY-LAW REVIEW – PHASE ONE AMENDMENTS

On April 10, 2019 City Council approved changes to the Road Activity By-law that came into effect on July 1, 2019.

The first phase was centered around by-law amendments aimed at improving the quality of the road cut administration and inspection process, including resurfacing requirements for development projects, notification requirements to the public, and financial securities to ensure that repairs to the road are undertaken properly.



For additional information related to phase one go to **Ottawa.ca/roadactivity.** 

#### WILLIAM STREET PILOT PROJECT

In partnership with Ottawa Markets, the City created a new temporary pedestrian space on William Street between George Street and York Street in the ByWard Market giving visitors an opportunity to experience the Market in a new way!

This low-cost pilot project provided stakeholders valuable information on how the public spaces in the Market could be reinvigorated as part of the upcoming ByWard Market Public Realm plan.



### 2019 OTTAWA URBAN DESIGN AWARDS (OUDA)

In this eighth instalment of the OUDA, the 2019 awards honoured exceptional projects completed between September 1, 2017 and September 1, 2019. A total of 18 projects were recognized across six different categories.

The winners of the Awards of Excellence will now proceed to represent Ottawa on the national stage in 2020 at the National Urban Design Awards competition!





### ECONOMIC DEVELOPMENT AND LONG RANGE PLANNING SERVICES

Economic Development and Long Range Planning Services facilitates economic growth in Ottawa by setting the direction and managing the evolution of the City. The service area delivers programs, services, and initiatives that advance job creation and economic diversification while managing the growth of the City through the Official Plan.





#### THE NEW OFFICIAL PLAN

The City of Ottawa's Official Plan provides a vision for the future growth of the city and a policy framework to guide the city's physical development. In 2019, the City of Ottawa is beginning a multi-year process to develop a new Official Plan.



#### PLACE BRANDING

Phase III of an ongoing collaboration with Ottawa Tourism to uncover Ottawa's Place DNATM and grow our reputation through place branding continued in 2019.

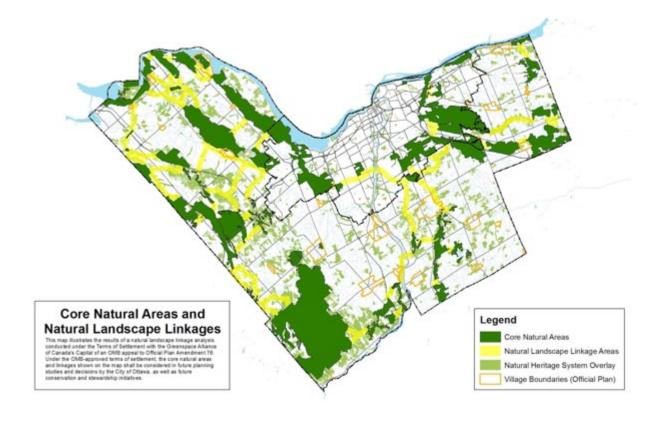
A highlight of 2019 was the adoption of the brand essence statement "Canada in One City" on the new Ottawa welcome signage unveiled by Mayor Watson at the 1M population announcement in June.



### OTTAWA'S SIGNIFICANT WOODLANDS GUIDELINES

Ottawa's Significant Woodlands Guidelines recognize and protect the benefits provided by our forests.

The guidelines, which were developed in collaboration with the community set a new municipal standard for protecting the environment and supporting public well-being.



# CLIMATE CHANGE MASTER PLAN AND ENERGY EVOLUTION

To tackle a challenge of such enormous proportions, the City needed analytical work to be done to know where to start and how to prioritize items on an action plan.

The work of these two documents allow our City to make links between the big-picture goals and day-to-day concrete actions that matter.

Figure 1: Ottawa Climate Projections from www.climateatlas.ca5

Change	1976-2005 Mean	Low	2051-2080 Mean	High
Typical hottest summer day	33.1 °C	34.7 °C	37.7°C	41.6 °C
Typical coldest winter day	-30.7 °C	-31.0 ° C	-24.9°C	-21.5 ° C
Number of +30 °C days per year	10	20	49	78
Number of +20 °C nights per year	3	10	27	51
Number of below-zero days per year	160	91	114	136
Annual precipitation	910 mm	815 mm	995 mm	1204 mm
Frost-free season (days)	156	164	195	217

#### **CORPORATE REAL ESTATE OFFICE**

The Corporate Real Estate Office (CREO) acts as the City's centre of real estate expertise. Through our services, we promote Ottawa's economic growth and facilitate city real estate initiatives. Our mandate is to provide innovative real estate solutions and expert real estate leadership to the City of Ottawa.

#### **ACQUISITION POLICY OVERHAUL**

Completed an overhaul of the Acquisition Policy to improve process and accountability.

The purpose of this Policy is to ensure that a consistent and equitable framework is followed in acquiring real property interests which support Council-approved projects, programs and policies.

The City of Ottawa acquires real property rights as required, for a municipal need consistent with City-mandated programs, projects and policies.

#### **ENVIRONMENTAL REMEDIATION**

#### Nanny Goat Community Garden Remediation –

Won 2 Awards (Urban Design Award for Community Initiatives and the Environmental Excellence Award, City of Ottawa).



**40 Reid (Reid Park) – Remediation project** to benefit local community and address environmental all concerns through risk management.



### BUSINESS AND TECHNICAL SUPPORT SERVICES

Business and Technical Support Services has an essential role in ensuring service areas are equipped to deliver on their mandates. Overseeing achievement of departmental and corporate goals by providing business planning strategic support, performance management and reporting. Providing effective communication and engagement strategies to both internal and external and stakeholders.

**225** 

Committee Reports reviewed

800

ATIP, Media Inquiries, Corporate Complaints, and other requests **70** 

**Training Courses** 

#### STAKEHOLDER OUTREACH





In 2019, we continued with our revamp planning primer course which helped 230 residents become more aware of and involved in, the land use planning process. Also, PIED conducted over 200 plus engagement activities in 2019! Thank you to all those who participated! We are committed to continue engaging Ottawa residents on the issue that matter most to them.

#### OFFICIAL PLAN ENGAGEMENT

The City of Ottawa's Official Plan provides a vision for the future growth of the city and a policy framework to guide the city's physical development. In 2019, the City of Ottawa is beginning a multi-year process to develop a new Official Plan and engaged with almost 40,000 residents.

**Engagement will continue in 2020!** 

