



Draft **BUDGET 2021**

Investing in our community.
Moving Ottawa forward.

Transit Commission



Tabled November 4, 2020

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Transportation Services Department

2021 Service Area Summary - OC Transpo

The Transportation Services Department brings together all services related to the mobility of the city, integrating the planning, implementation, operations and delivery of all modes of transportation. Every service and project delivered by the department impacts how people commute – whether by train, bus, car, bicycle, walking or a combination of these – both now and in years to come.

The department operates the OC Transpo system to provide travel options that meet the needs and expectations of customers. All trains and buses are 100 per cent accessible. Both Ottawa and OC Transpo underwent a major transformation with the opening of O-Train Line 1, the Confederation Line last year. The transformation to a multimodal transit system marked a significant change to the way OC Transpo provides service to customers, and the way customers use public transit. OC Transpo works to provide a safe, reliable, comfortable, courteous and affordable transit service for all, to build and retain an engaged workforce, and to meet the policy objectives set by Council and the Transit Commission, all within the established budget.

Programs/Services Offered

- OC Transpo bus system, including rapid, frequent, Connexion, local, school, shopper, and event routes
- O-Train Line 1, the Confederation Line, which runs between Tunney's Pasture Station and Blair Station
- O-Train Line 2, the Trillium Line, which runs from Bayview Station to Greenboro Station (temporarily closed for two years to allow for the construction of the Stage 2 O-Train South expansion); and
- Para Transpo service for customers with disabilities

Many support services for OC Transpo operations are also delivered internally within the department, including:

- Operations control centre;

- Customer service and transit information;
- Maintenance of transit vehicles and facilities;
- Employee management, training and development, and engagement;
- Safety Management System;
- Regulatory Compliance;
- Special Constable program and fare enforcement;
- Service and system planning;
- Technology implementation and support; and,
- Community and stakeholder relations.

City of Ottawa
Transportation Services Department
Transit Services - Operating Resource Requirement
In Thousands (\$000)

	2019	2020		2021	\$ Change over 2020 Budget
	Actual	Forecast	Budget	Estimate	
Expenditures by Program					
Transit Operations	443,601	396,739	383,240	411,544	28,304
Transit Customer Systems & Planning	39,207	37,479	38,734	40,374	1,640
Safety, Compliance, Training & Development	4,894	5,149	4,603	5,558	955
Business Support Services	3,920	3,199	3,899	3,989	90
General Manager's Office	795	857	760	795	35
Rail Operations	32,025	66,713	55,293	53,791	-1,502
Non Departmental	132,219	158,128	158,128	156,884	-1,244
Gross Expenditure	656,661	668,264	644,657	672,935	28,278
Recoveries & Allocations	-84,592	-34,682	-27,725	-25,642	2,083
Revenue	-267,160	-247,049	-290,121	-301,317	-11,196
Net Requirement	304,909	386,533	326,811	345,976	19,165
Expenditures by Type					
Salaries, Wages & Benefits	299,197	299,085	282,750	309,394	26,644
Overtime	38,402	19,429	18,040	16,474	-1,566
Materials & Services	157,410	162,114	156,943	159,932	2,989
Transfers/Grants/Financial Charges	132,103	158,170	158,170	156,951	-1,219
Fleet Services Branch Chargebacks	899	1,122	1,122	1,112	-10
Program Facility Costs	25,118	24,465	23,753	25,193	1,440
Other Internal Costs	3,532	3,879	3,879	3,879	0
Gross Expenditures	656,661	668,264	644,657	672,935	28,278
Recoveries & Allocations	-84,592	-34,682	-27,725	-25,642	2,083
Net Expenditure	572,069	633,582	616,932	647,293	30,361
Revenues By Type					
Federal	0	0	0	0	0
Provincial	0	0	0	-72,800	-72,800
Own Funds	-63,540	-77,866	-77,866	-74,582	3,284
Fees and Services	-203,620	-169,183	-212,255	-153,935	58,320
Fines	0	0	0	0	0
Other	0	0	0	0	0
Total Revenue	-267,160	-247,049	-290,121	-301,317	-11,196
Net Requirement	304,909	386,533	326,811	345,976	19,165
Full Time Equivalents			3,099.30	3,084.30	-15.00

City of Ottawa
 Transportation Services Department
 Transit Services - User Fees

Policy Fare Structure							
	Multiplier or Discount	Rounded up to nearest	2020 Rate \$	2021 Rate \$	% Change Over 2020	Effective Date	2021 Revenue (\$000)
OC Transpo - Customers' Fares							
Base fare recommended for approval	-	-	3.5104	3.5982	2.5%	1-Jan-2021	
Passes (set by policy from base fare)							
Adult monthly pass	34 x base	quarter	119.50	122.50	2.5%	1-Jan-2021	
Youth (6-19) monthly pass	23% discount	quarter	92.25	94.50	2.4%	1-Jan-2021	
Senior (65+) monthly pass	62% discount	quarter	45.50	46.75	2.7%	1-Jan-2021	
Community monthly pass	64.7% discount	quarter	43.25	43.25	0.0%	1-Jan-2021	
Access monthly pass	64.7% discount	quarter	43.25	43.25	0.0%	1-Jan-2021	
EquiPass monthly pass	52.5% discount	quarter	58.25	58.25	0.0%	1-Jan-2021	
DayPass [1]	3 x base	quarter	10.75	11.00	2.3%	1-Jan-2021	
DayPass3 [1]	7.5 x base	quarter	26.50	27.00	1.9%	1-Jan-2021	
DayPass5 [1]	12 x base	quarter	42.25	43.25	2.4%	1-Jan-2021	
DayPass7 [1]	14.25 x base	quarter	50.25	51.50	2.5%	1-Jan-2021	
Family Pass (weekends/holidays)	3 x base	quarter	10.75	11.00	2.3%	1-Jan-2021	
U-Pass (per semester)	fixed by contract		212.71	218.03	2.5%	1-Sep-2021	

City of Ottawa
 Transportation Services Department
 Transit Services - User Fees

	Policy Fare Structure		2020 Rate \$	2021 Rate \$	% Change Over 2020	Effective Date	2021 Revenue (\$000)
	Multiplier or Discount	Rounded up to nearest					
Single-ride fares [2] (set by policy from base fare)							
Adult single-ride fare (paid by card) [3]	1 x base	nickel	3.55	3.60	1.4%	1-Jan-2021	
Adult single-ride fare (paid by cash)	+ 5 cents	nickel	3.60	3.65	1.4%	1-Jan-2021	
Senior (65+) single-ride fare (paid by card) [3] [4]	25% discount	nickel	2.65	2.70	1.9%	1-Jan-2021	
Senior (65+) single-ride fare (paid by cash) [3] [4]	+ 5 cents	nickel	2.70	2.75	1.9%	1-Jan-2021	
Community Pass single-ride fare (paid by e-purse/ParaPurse)	51.4% discount	nickel	1.75	1.75	0.0%	1-Jan-2021	
EquiPass single-ride fare (paid by e-purse/ParaPurse)	51.4% discount	nickel	1.75	1.75	0.0%	1-Jan-2021	
Child (6-12) single-ride fare (paid by card) [3]	50% discount	nickel	1.80	1.80	0.0%	1-Jan-2021	
Child (6-12) single-ride fare (paid by cash)	+ 5 cents	nickel	1.85	1.85	0.0%	1-Jan-2021	
Child (0-5) single-ride fare [5]	100% discount	-	free	free	-	-	
Para Transpo discounted fare with Access Pass	33% discount	nickel	2.40	2.45	2.1%	1-Jan-2021	
Para Transpo rural fare	2.7 x base	quarter	9.50	9.75	2.6%	1-Jan-2021	

City of Ottawa
Transportation Services Department
Transit Services - User Fees

	Policy Fare Structure		2020 Rate \$	2021 Rate \$	% Change Over 2020	Effective Date	2021 Revenue (\$000)
	Multiplier or Discount	Rounded up to nearest					
Total fare revenue							
Conventional service (bus and O-Train)	-	-			-		\$ 142,781
Para Transpo	-	-			-		\$ 1,540
Other fees recommended for approval							
Presto smartcard	-	quarter	6.00	6.00	0.0%	1-Jan-2021	
Regular park and ride monthly permit [6]	-	quarter	26.50	27.25	2.8%	1-Jan-2021	
Gold Pass park and ride monthly permit [6]	-	quarter	60.00	61.50	2.5%	1-Jan-2021	
Bikeseecure parking monthly permit [6]	-	quarter	n/a	10.00	N/A	1-Jan-2021	
Bikeseecure parking key fob	-	quarter	n/a	6.00	N/A	1-Jan-2021	
Charter bus - first hour	-	dollar	557.00	571.00	2.5%	1-Jan-2021	
Charter bus - each additional hour	-	quarter	278.50	285.50	2.5%	1-Jan-2021	

Notes:

- [1] Valid for unlimited travel for one (DayPass), three (DayPass3), five (DayPass5) and seven (DayPass7) days.
- [2] Single-ride fares may be purchased using cash, Presto or ParaPurse stored value, credit or debit cards, or vouchers issued to social service and non-profit organizations. Not all payment types can be accepted on board buses or at fare gates.
- [3] These single-ride fares may be purchased using Presto e-purse, ParaPurse, credit or debit cards. Not all payment types can be accepted on board buses or at fare gates.
- [4] Seniors travel at no charge on conventional transit routes on Wednesdays and Sundays.
- [5] Children who travel frequently and cannot be carried through a fare gate by a parent/guardian may obtain a special smartcard.
- [6] Valid where designated parking available.

City Of Ottawa
2021 Draft Capital Budget
Transit Commission
Funding Summary
In Thousands \$(000's)

Project Description	Revenues	Gas Tax	Tax Supported/ Dedicated	Develop. Charges	Tax Supported/ Dedicated Debt	Grand Total
Transit Services						
Renewal of City Assets						
909087 Rail Operational Readiness	-	-	6,222	-	-	6,222
909722 2020 Trillium Line Structures	-	-	1,500	-	2,000	3,500
910065 2021 Buildings-Transit Services	-	-	3,600	-	-	3,600
910114 2021 Transit Roads	-	-	-	-	2,260	2,260
910116 2021 Transit Structures	-	-	-	-	5,125	5,125
910149 Operations Support Vehicles - Replacemen	-	-	985	-	-	985
910150 Renewal of Operational Assets	-	-	4,000	-	-	4,000
910151 Transit Network Yearly Rehab	-	-	1,500	-	-	1,500
910152 Bus Stops and Shelters	-	-	500	-	500	1,000
910153 Contractual Lifecycle Payment (O-Train L	-	-	444	-	-	444
910154 Station Customer Improvements	-	-	6,500	-	6,500	13,000
910155 Transit Accessibility Improvements	-	-	500	-	-	500
910156 Transit Priority Road and Signal Project	-	-	2,500	-	500	3,000
910157 Bus Refurbishment	-	-	13,200	-	7,300	20,500
910158 Bus Operator Barriers	-	-	6,000	-	-	6,000
910160 Stage 2 Transition	-	-	2,000	-	4,000	6,000
910161 Communications and Control Systems Onboard	-	-	5,400	-	750	6,150
Renewal of City Assets Total	-	-	54,851	-	28,935	83,786
Service Enhancements						
909866 O-Train Line 2 Enhmnt to Exting Stations	-	-	5,000	-	-	5,000
910142 Fare Technology Systems	-	-	2,040	-	-	2,040
910143 Technology Systems - Security	-	-	1,500	-	-	1,500
910144 Customer Services Technology Systems	-	-	2,855	-	-	2,855
910145 Fleet Maintenance Technology Systems	-	-	408	-	-	408
910146 Operations Management Systems	-	-	2,744	-	-	2,744
910147 Para Transpo Technology Systems	-	-	602	-	-	602
910148 Scheduling and Control Systems	-	-	655	-	-	655
910159 Fare Control for Stage 2	-	-	3,900	-	20,000	23,900
Service Enhancements Total	-	-	19,704	-	20,000	39,704
Transit Services Total	-	-	74,555	-	48,935	123,490
Grand Total	-	-	74,555	-	48,935	123,490