

Note: comments with personal information or specific addresses have been removed for privacy.

Comment #	Source	Summary of Comment	Response
1	Public Information Session	The resident commented that the corners at Elmgrove Avenue and Winona Avenue are too narrow. Due to steep slope, when vehicles turn during the wintertime, snow and pedestrian traffic force drivers to swing wide.	We are widening Elmgrove Avenue from 6.7m to 7m. The slope on Elmgrove Avenue has been flattened as part of our design. Our design has taken turning radius for trucks into account.
2	Public Information Session	What does "Trench reinstatement on Picton Avenue" mean?	Picton Avenue watermain was added to the project scope. Full road reinstatement means removing and reinstating from property line to property line. That is not the case on Picton Avenue.
3	Public Information Session	Is it possible to have a traffic calming measure on Winona Avenue just north of Whitby Avenue?	A raised intersection at the Elmgrove Avenue and Winona Avenue intersection was removed from the project due to the steep slope on Elmgrove Avenue. Curb extensions should calm traffic, but we will review further.
4	Public Information Session	I see that sanitary and water services are being replaced up to property line. If the property owners house floods, what recourse does the homeowner have?	Preconstruction pictures will be taken of all properties within project limits. The contractor is responsible for any damage that occurs as a result of their construction activities. The contractor will be required to maintain insurance as part of the work to be undertaken. The consultant and City will assist the property owner in the submission of any claims against the contractor and their insurance company.
5	Public Information Session	Community mailboxes are present at the end of Ashton Avenue and two large developments are planned for the property adjacent to Granite Curling Club. Would sidewalks on Ashton be a good idea at this time?	Ashton is not part of this project scope due to a judgement of age/condition of underground infrastructure made by the City's Asset Management Branch (AMB).
6	Public Information Session	I'm a homeowner with a lead water service. I would like to schedule replacement on the private side at the same time to reduce landscaping costs. Is it possible to arrange for the contractor to do the work on the private side at the same time?	In our experience, due to cost and risk, contractors are no longer willing to do service replacement work on private property. Also, having multiples contractors on site at the same time does not comply with the construction by-law. Only one contractor is allowed on site at a time. It is preferable to have the lead pipe replaced on private property before the City project in underway.
7	Public Information Session	For Wilmont Avenue, a large development is planned at 335 Roosevelt. The entrance to the development is located just west of the speed bump. Heavy equipment used to construct the new development may damage new City asphalt. How do you plan to manage this?	The City has made it a priority to ensure developers reinstate property to match the condition prior to their works.

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8	Public Information Session	Most cars don't stop at the stop sign at the Elmgrove Avenue/Whitby Avenue intersection. Can you explain what the plan is to calm traffic at this intersection?	The street narrowing and raised crosswalk located just south of Elmgrove Avenue should calm traffic.
9	Public Information Session	What is the existing and proposed slope of the hill at the Elmgrove Avenue/Winona Avenue intersection?	The proposed slope is 8.32%. The existing slope is slightly steeper. One of the limitations for flattening the slope is the tie in with the properties.
10	Public Information Session	When water services are put in, what is the time delay for service?	The contractor will install temporary water to service all houses from either an exterior hose bib or a direct connection. Homeowners will be out of water for 4-5 hours while temporary water service is installed. Homeowners will receive notice prior to this work.
11	Public Information Session	Why isn't Whitby being touched?	Whitby Avenue is outside of project scope.
12	Public Information Session	Should I hold off on investing in landscaping until after this work is completed?	It may be beneficial to hold off on investing in landscaping until after work is completed.
13	Public Information Session	On Elmgrove Avenue, the mailbox is on the north side, was there consideration given to installing a sidewalk on the north side?	Low traffic residential streets like Elmgrove Avenue only have sidewalk on one side. We determined that installing the sidewalk on the south side of Elmgrove Avenue is the most beneficial side due to the location of the Gymnastics Center.
14	Public Information Session	Will the power lines remain above ground?	Yes
15	Public Information Session	Was drainage considered?	All catchbasins are being removed and replaced in new locations. We're installing more catchbasins than the existing number. Crossfall will be steeper to encourage drainage. Unfortunately, there is no solution for frozen catchbasins or mounds of snow on catchbasins.
16	Public Information Session	Will the raised curb face on the south side of Wilmont Avenue remain?	Yes
17	Public Information Session	Will the timing of this project line up with development work at Winona Avenue and Richmond Road?	The developer has not confirmed their start date yet. We have made the developer aware of our construction schedule (2024 start). Before tender, the City will contact the developer and include any timing constraints in the City contract.
18	Public Information Session	Are there any parking restriction changes on Winona?	There will be no parking along the narrow stretch between Ashton Avenue and Elmgrove Avenue, at and opposite curb extensions and within the vicinity of the raised intersection at Picton Avenue.

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19	Public Information Session	Ever since lights went in at Churchill Road North and Scott Street, traffic congestion has increased, and traffic and speeding has increased at the Scott Street and Winona Avenue intersection. In our experience, have the raised crosswalks slowed traffic down?	We looked at narrowing the intersection at Scott Street but unfortunately, due to required turning radius for large vehicles (garbage trucks), intersection narrowing is not possible. The large, raised crosswalk/cross ride will slow down traffic because it is 80mm high. If cars do not slow down, they will bottom out. You will see a change in traffic speed post-construction.
20	Public Information Session	Can the engineers/project managers make the technical slides and blueprints available for download?	The presentation and drawing boards are provided on the project webpage . If you have additional questions, please contact the City Project Manager.