
In total, there were 336 reports submitted to the Hotline on suspected fraud or waste. Reports from members of the public increased significantly to 72% of the total in 2014.

“I believe the continued usage of the Hotline service and corrective actions taken by the City demonstrate the true value of this reporting instrument,” said Mr. Hughes at today’s tabling.

The most frequent category of complaints was unauthorized use or misuse of City property, information or time, totalling 90 in the two year period. Violation of laws, regulations, policies and procedures was the second highest type of complaint.

As a result of management investigations of the complaints, 16 employees were terminated. These involved cases of theft and unauthorized use of property or time.

“Management took the hotline reports seriously and acted appropriately by either correcting problems to prevent a reoccurrence or terminating in the most serious cases,” said Mr. Hughes.

A full copy of the Fraud and Waste Hotline report is available at the Auditor General’s Website at www.ottawa.ca

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