

# Public Works & Environmental Services Department

## Roads and Parking Services

### 2018 Budget Briefing Note

#### Description

Roads and Parking Services provides safe and efficient maintenance of the City's road right of way and transportation system network including 5,705 km of roads, 2,233 km of sidewalks and pathways, 233 km of Transitway and Highway 174, and 16 Park and Rides with a total of 8,201 spaces. We are committed to the operational integrity of the road network for all road users through regular maintenance programs. The service area functions as a one stop shop for proactive operations and maintenance of the City's road, sidewalk, walkway, and trail system on a 24/7 basis. Roads and Parking Services also provides and maintains affordable, secure, accessible, convenient and appealing public parking that supports local businesses, institutions and tourism. This is done in alignment with the Municipal Parking Management Strategy, which sets out clear rate-setting guidelines and a funding model that mandates that all parking fee revenues be used to fund the Municipal Parking Management Program. As of December 31, 2016 the branch manages 3,861 paid on-street parking spaces, 2,861 off-street spaces in six multi-story parking structures and 13 surface parking lots, and 2,672 ring and post bicycle parking spaces. Per the Municipal Parking Management Strategy, the service area also encourages the use of alternative modes of transportation.

Roads and Parking Services has clear service mandates and clear lines of business accountability including:

- One-stop shop for the city's road operations and maintenance, and parking management;
- Ability to respond quickly and share resources;
- Clear service standards;
- Structured around community needs;
- Strong focus on continuous improvement and performance management.

# Programs/Services Offered

## Roads Services

### Summer

- Annual Street Sweeping Operations
- Concentrated Street Sweeping Operations
- Potholes and Asphalt Patching
- Concrete Repairs
- Street Furniture Maintenance
- Bridge Flushing (142 locations)
- Park & Ride Maintenance
- Grasscutting
- Litter pickup
- Guiderails and Post & Cable Maintenance (2528 locations)
- Rural Road Maintenance
- gravel road grading
- dust control
- ditching
- roadside grass cutting
- Rural Mailbox Replacement
- Lawn Reinstatement
- Pretoria Bridge Operations and Maintenance
- Decorative Surface Maintenance
- Bucket Brigade
- Waste Receptacle Maintenance
- Road Patrol and Inspection

- Traffic Induced Vibration Investigation and Road Surface Repairs
- Accident Clean-up (Hurdman 24/7 only)
- Special Events Support

#### Winter

- Snow and Ice Management on Roads (includes Highway 174, Transitway, Airport Parkway, and Sir John A. MacDonald Parkway)
- Snow and Ice Management on Sidewalks / Pathways and (select) Pedestrian Overpasses
- Snow and Ice Management in Park & Ride parking lots
- Snow Removal, Haulage, and Disposal (includes Transitway, and bus stations)
- Winter-Maintained Cycling Network
- Potholes
- Management of Snow Disposal Facilities (7 current facilities with 1 new construction started)
- Winter Flood and Pooling Water Control
- Rideau River Flood Control Program
- Snow Fences, Snow Boards, Snow Markers
- Fence and Decorative Wall Maintenance
- Grit Box Program
- Spring Melt Litter Pickup
- Road Patrol and Inspection
- Accident Clean-up (Hurdman 24/7 only)

#### **Parking Services**

- Local Area Parking Studies / Assessments
- City Parking Lots
- Enclosed lots or multi-story parking structures
- Unenclosed surface lots

- On-Street Paid Parking Spaces
- Tour Bus Parking
- Ring and Post Bicycle Parking Spaces (in paid parking areas)
- Seasonal Beach Parking (Petrie Island and Mooney's Bay beaches)
- Contractor Management (PayByPhone, Precise ParkLink, etc)