

Provisions for Drive-Through Operations (Section 112)

112. (1) Where a **drive-through facility** is a listed permitted use, and is provided on a site, off-street motor vehicle queuing space must be provided for that drive-through facility leading both to and from each service bay, window, kiosk or booth for the uses specified and at the rate set out in Table 112.

Table 112- Minimum Number of Queuing Spaces Required

I Land Use		Minimum Number of Queuing Spaces Required	
		II Leading to Use	III Leaving Use
(a) Bank or bank machine		3 before/at each machine	1 after each machine
(b) Car Wash	(i) Conveyor Type	10 before/in each wash bay	1 after each wash bay (if a through bay)
	(ii) Automatic Type	10 before/in each wash bay	
	(iii) Manual Type	5 before/in each wash bay	
(c) Restaurant		(i) No order board: 4 spaces before/at service window;	
		(ii) With order board: 7 before/at order board and a minimum total of 11 (OMB Order, File #PL080959 issued May 20, 2009)	
(d) In all other cases		3 spaces before/at service window	

- (2) All queuing spaces must be:
- at least 3 metres wide; and
 - at least 5.7 metres long.
- (3) No queuing line, drive-through window or order board may be located within 3 metres of a lot line abutting a residential zone.
- (4) Despite subsection (3), where a queuing line, drive-through window or order board is located 3 metres or more from a residential zone, but is still within a yard abutting a residential zone, it must be screened from view from that residential zone by an opaque screen with a minimum height of 1.5 metres. (By-law 2011-124)
- (5) This section does not apply to queuing spaces provided for an electric vehicle charging station. (By-law 2017-302)